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back care beds

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INSTALLATION GUIDE

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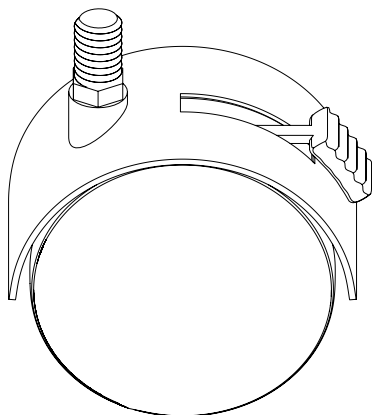
Trouble shooting, visit www.backcarebeds.co.uk

FAQ's, visit www.backcarebeds.co.uk

CASTORS GUIDE

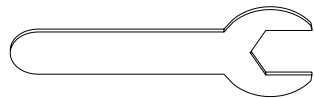
(OPTIONAL EXTRA)

4x



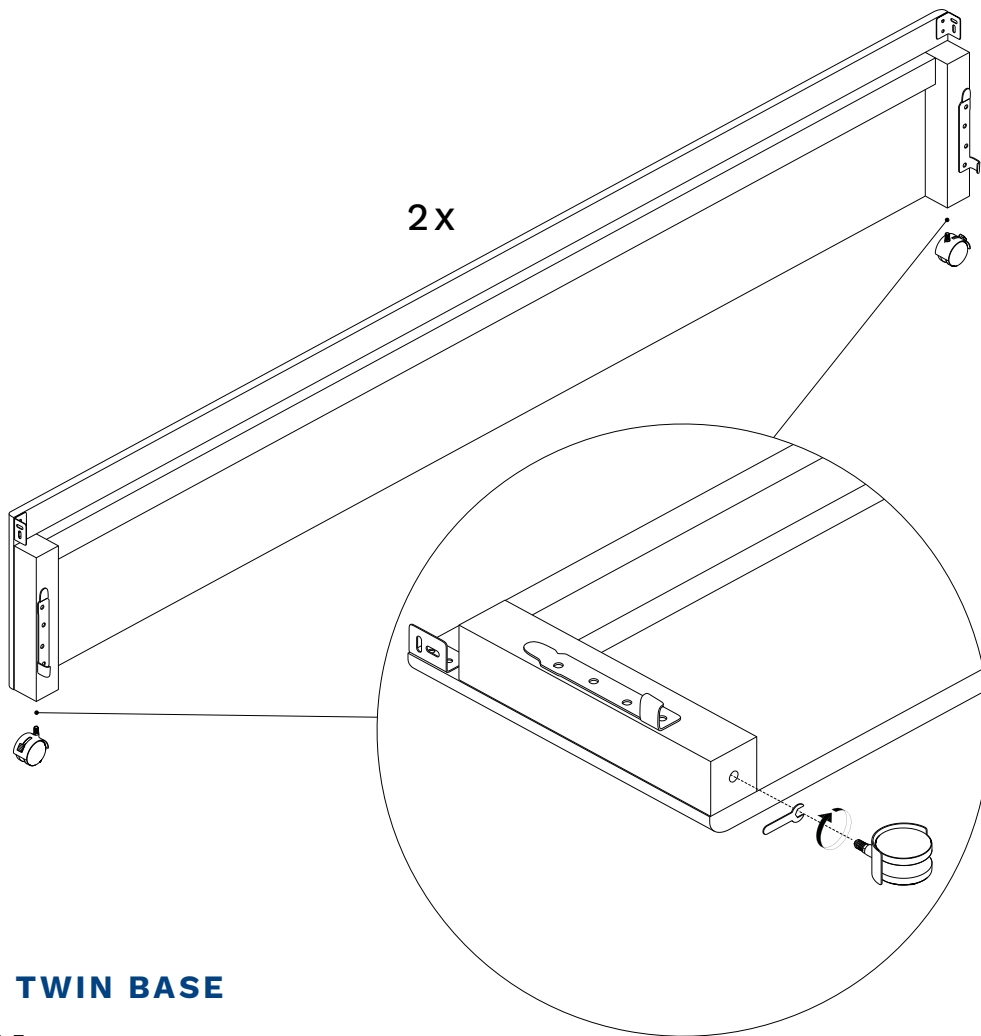
50mm

1x



65mm

2x

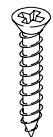


DOUBLE QUANTITY FOR TWIN BASE

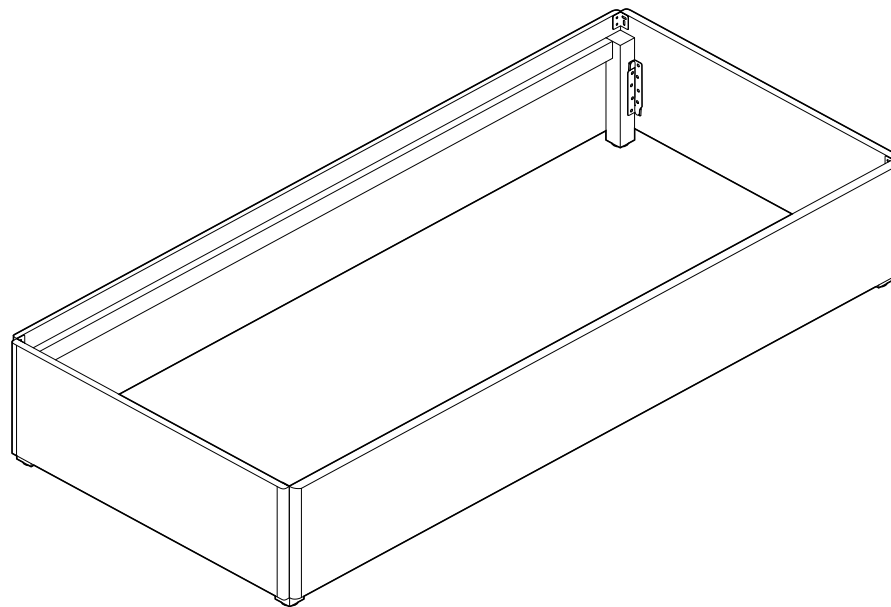
INSTALLATION GUIDE *NOT TO SCALE

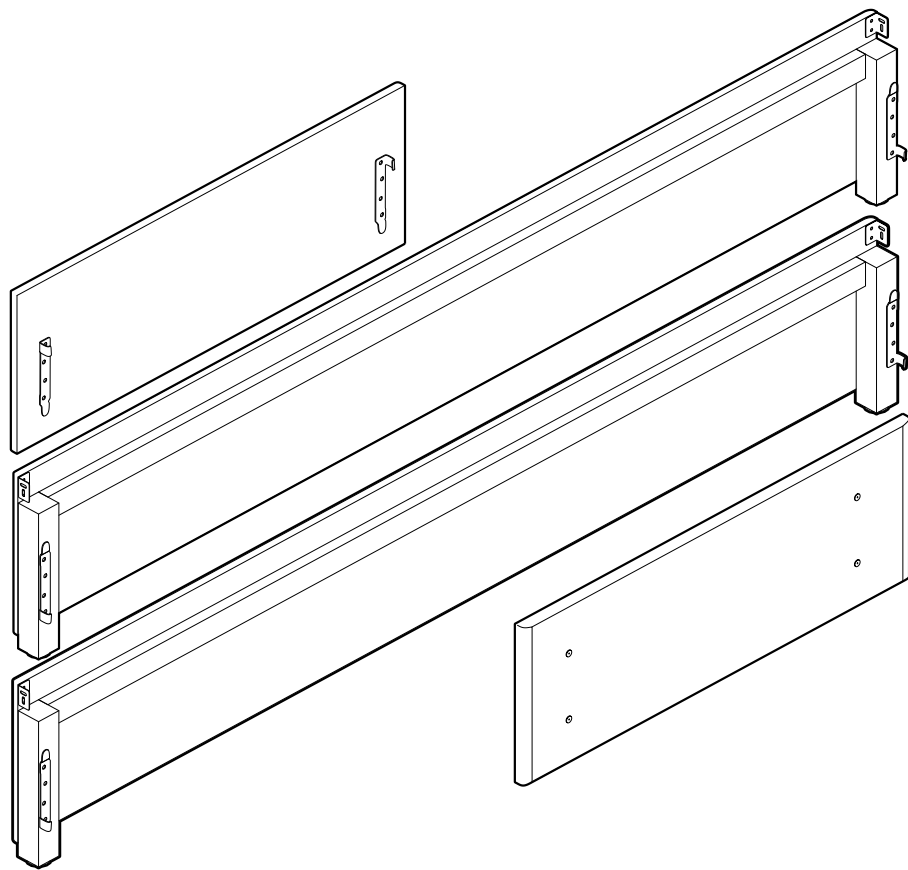
INDIVIDUAL BASE GUIDE

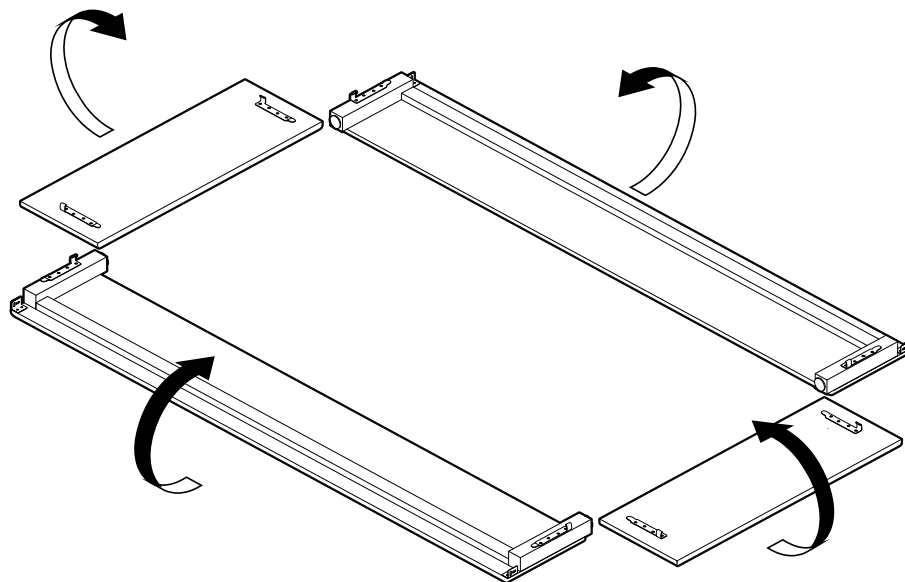
T
17mm

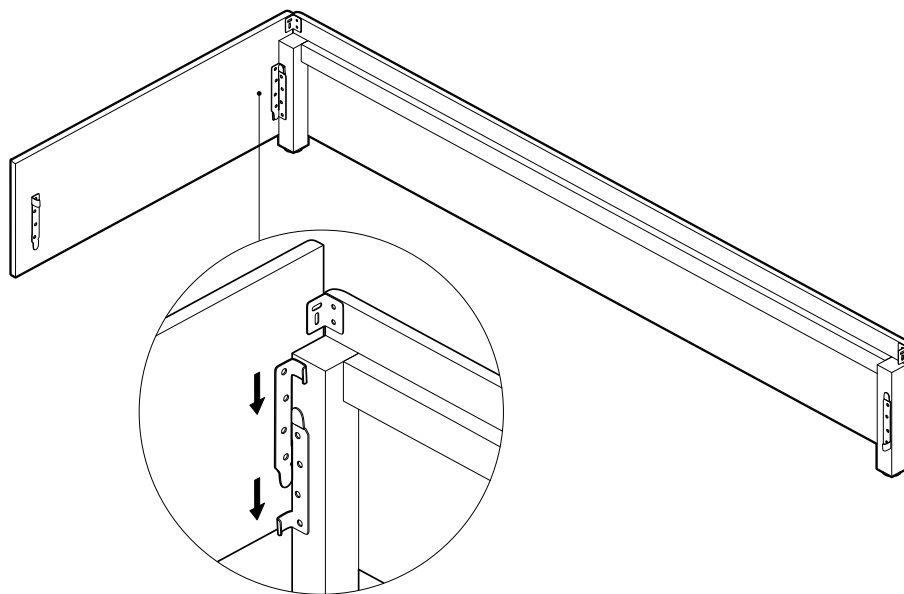


8x

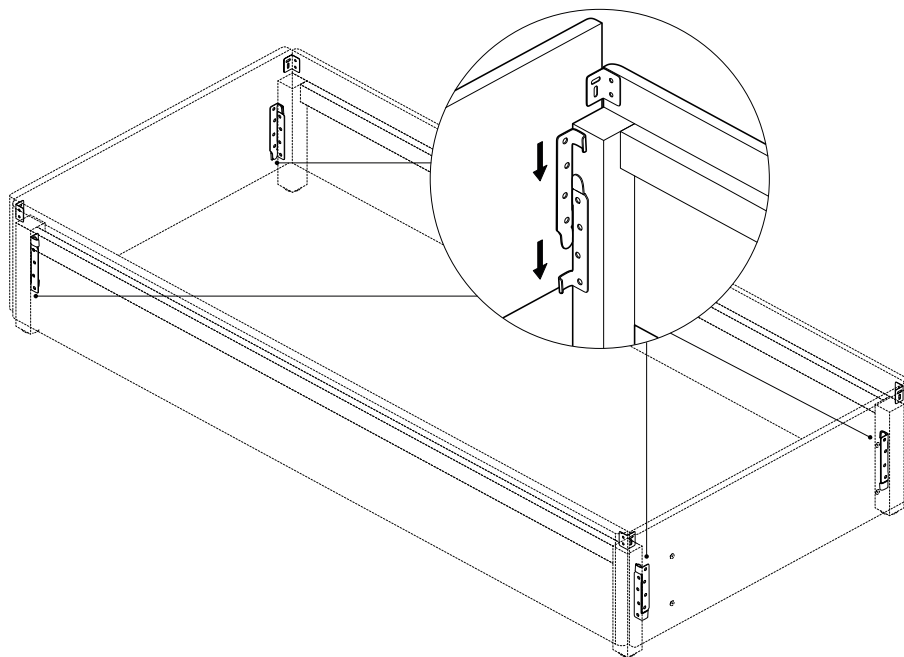




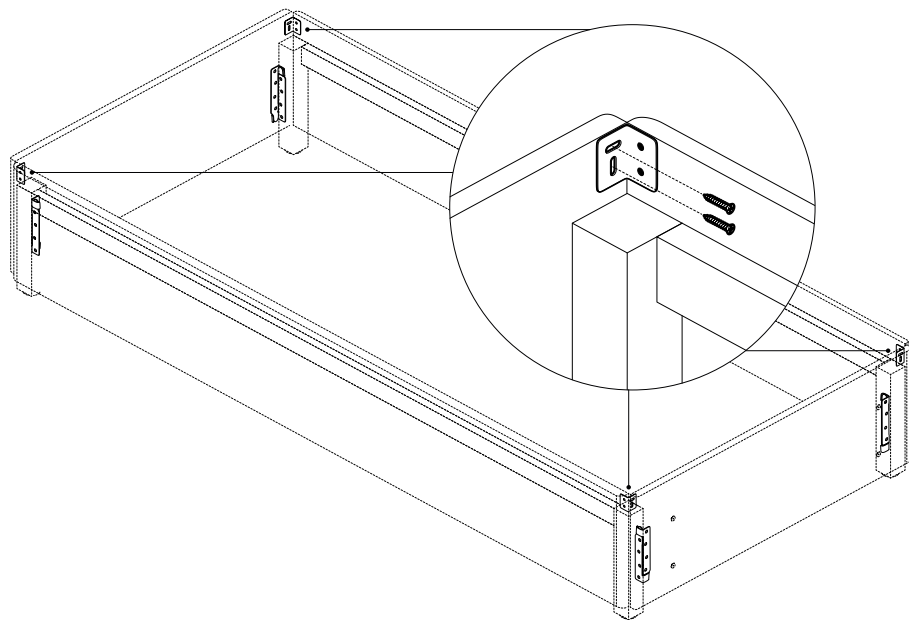


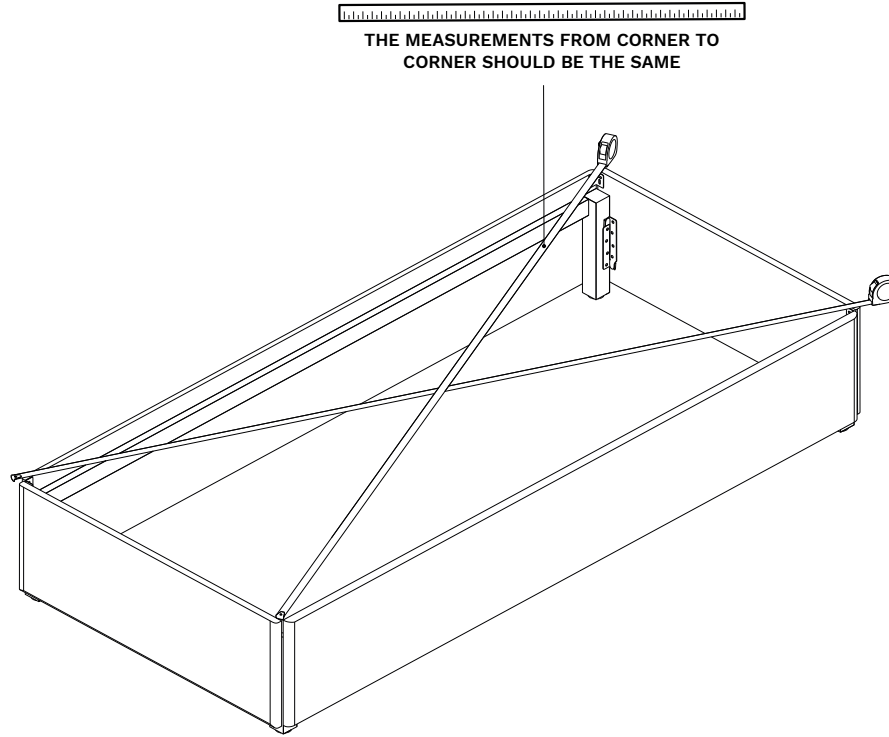


ALIGN INTERLOCKING BRACKETS AND PUSH DOWN



IF THE TONGUE OF ANY OF THE INTERLOCKING BRACKETS HAVE BECOME BENT, IT MAY BE NECESSARY TO USE A FLAT SCREWDRIVER TO LEVER IT OPEN TO ALLOW A GOOD FIT

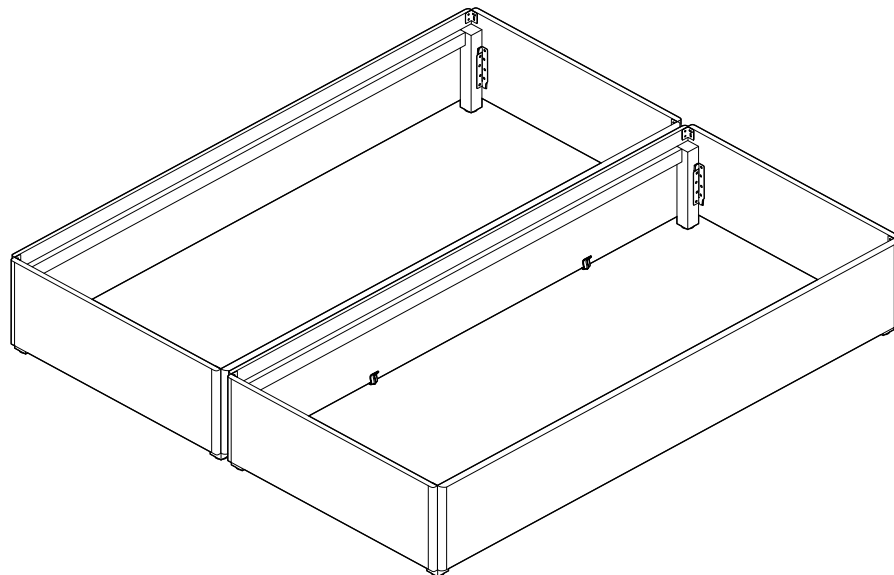
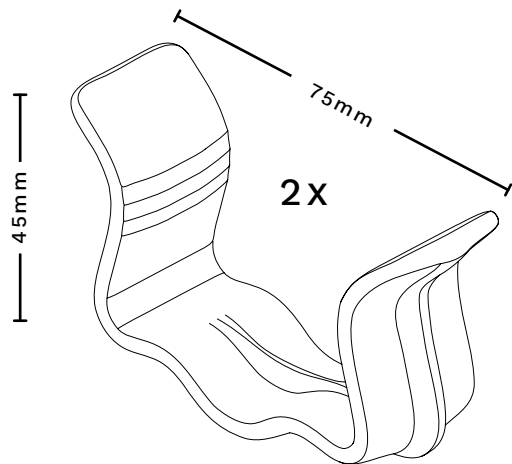
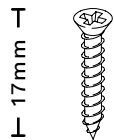




TO ENSURE THE CORNER ANGLES ARE EQUAL, THE DIMENSIONS FROM CORNER TO CORNER SHOULD BE THE SAME. IF THEY ARE NOT, DRAWERS AND MECHANISMS WILL NOT FIT CORRECTLY.

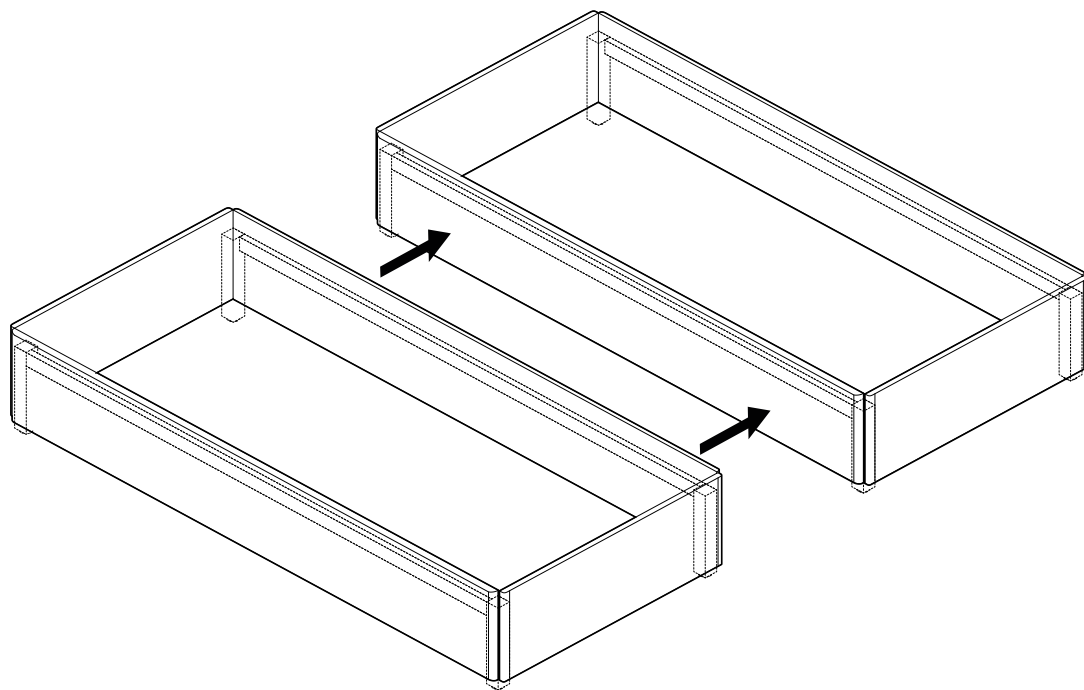
TWIN BASE GUIDE

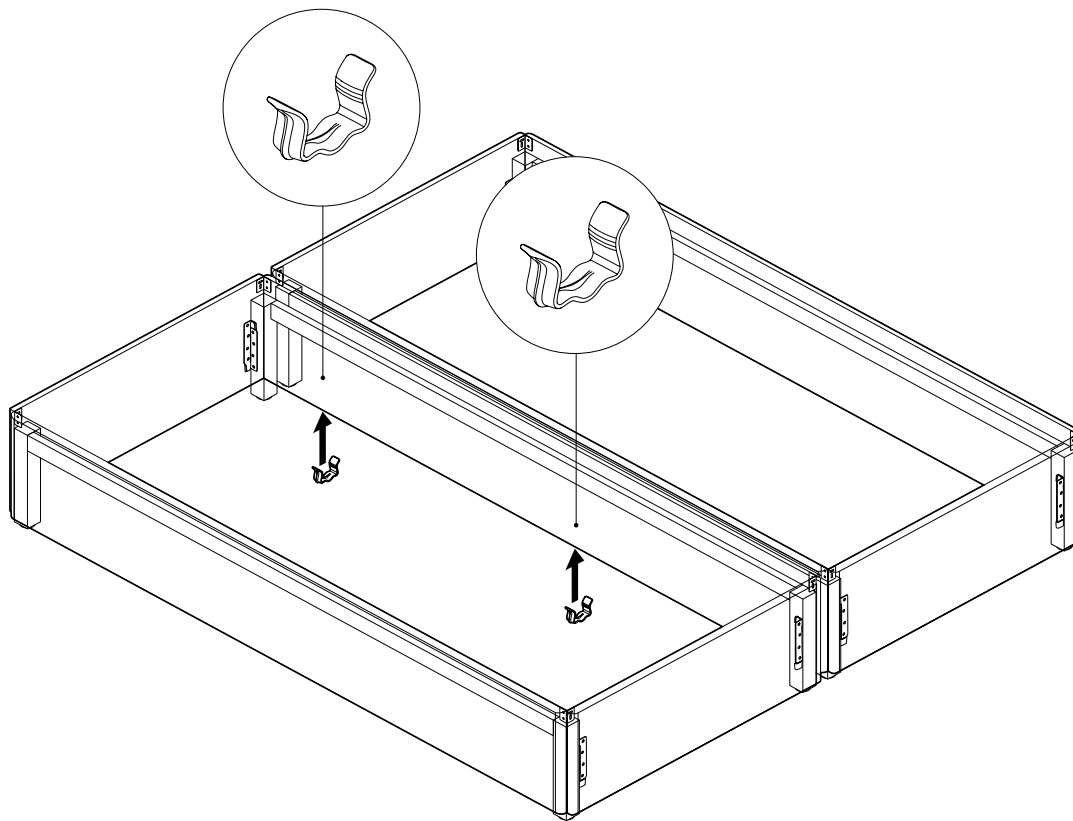
16x



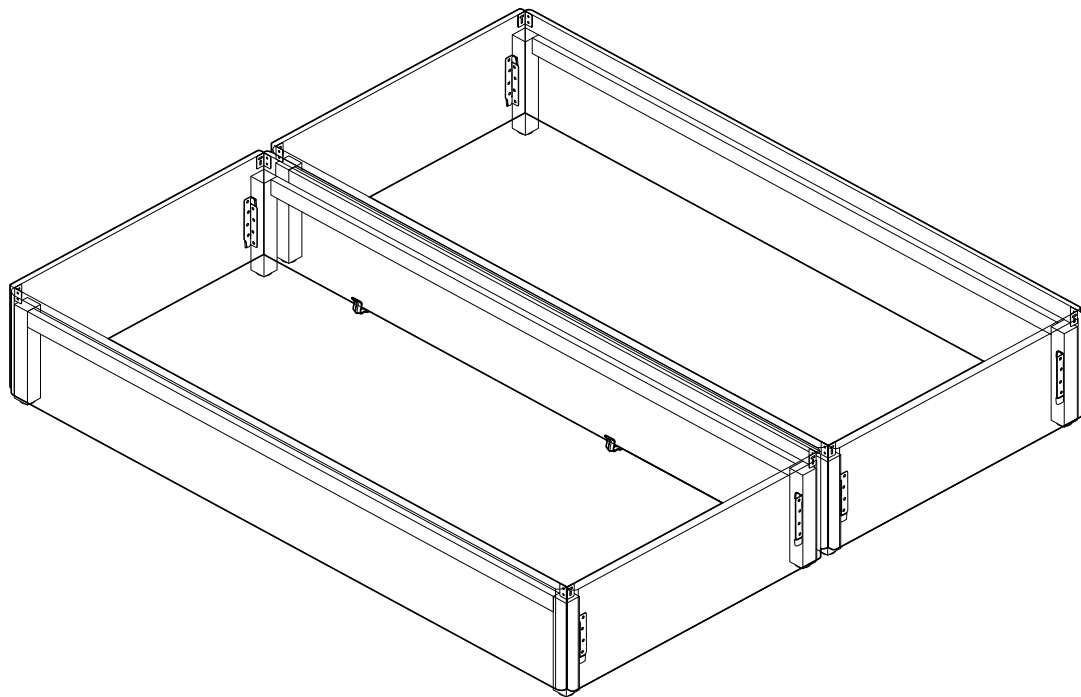
FOLLOW PAGES 5 - 12 TO ASSEMBLE BOTH BASES

INSTALLATION GUIDE *NOT TO SCALE





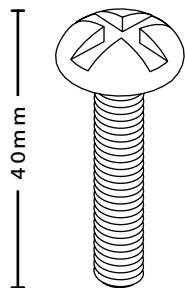
SECURE THE 2 JOINING CLIPS TO THE BOTTOM EDGE OF THE INSIDE PANELS.
NOTE: IF YOU HAVE DRAWERS, POSITION THE CLIPS AFTER FITTING THE
DRAWERS.



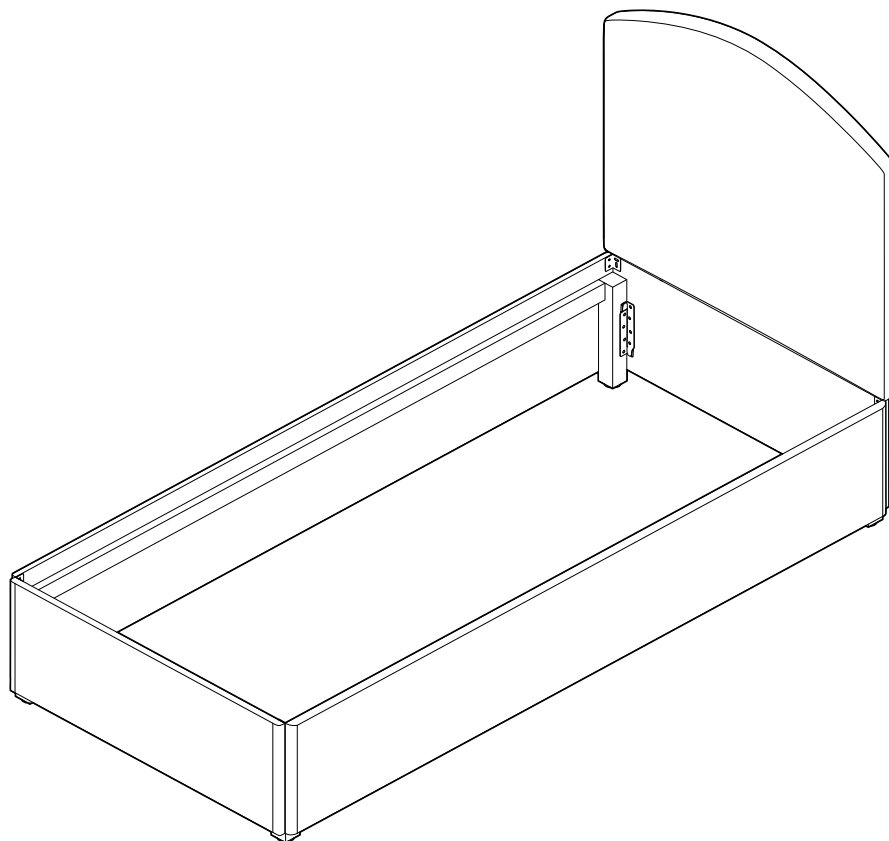
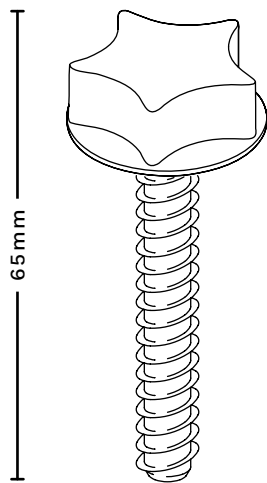
HEADBOARD GUIDE

(OPTIONAL EXTRA)

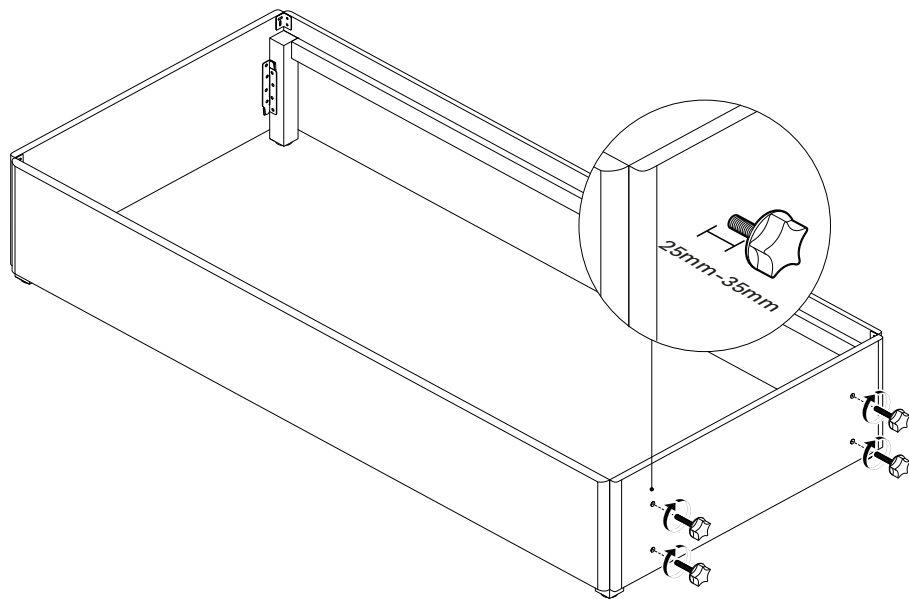
2x

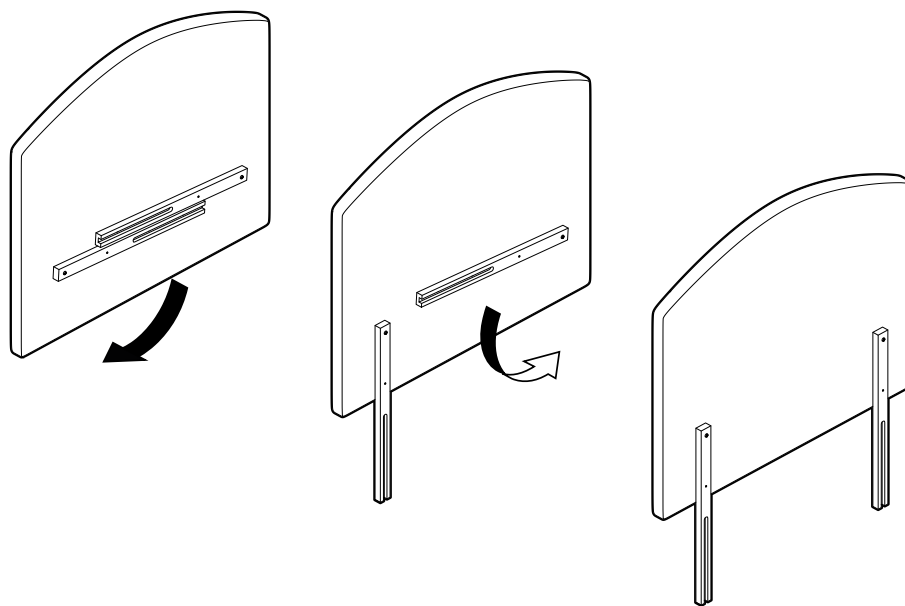


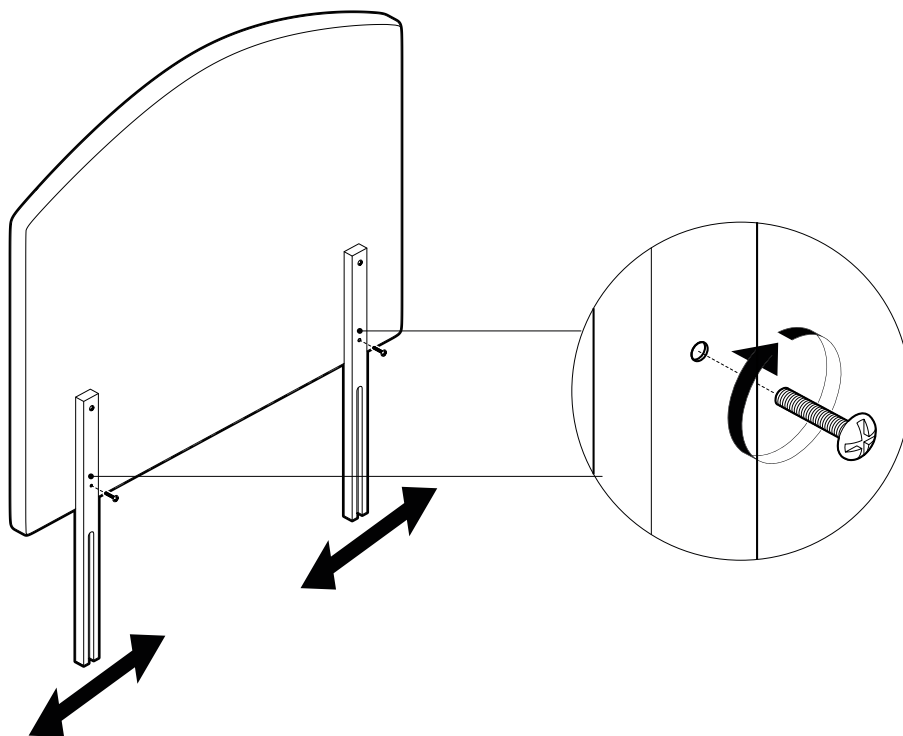
4x



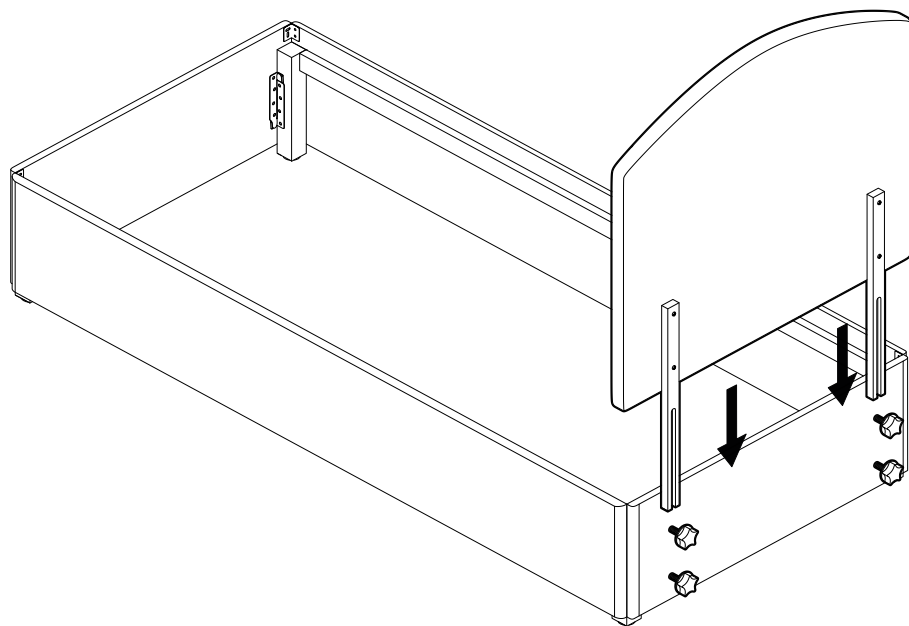
NOTE: IF YOU HAVE SELECTED A LARGER HEADBOARD WITHOUT STRUTS, THIS WILL COME WITH IT'S OWN FITTING GUIDE AND FIXINGS.

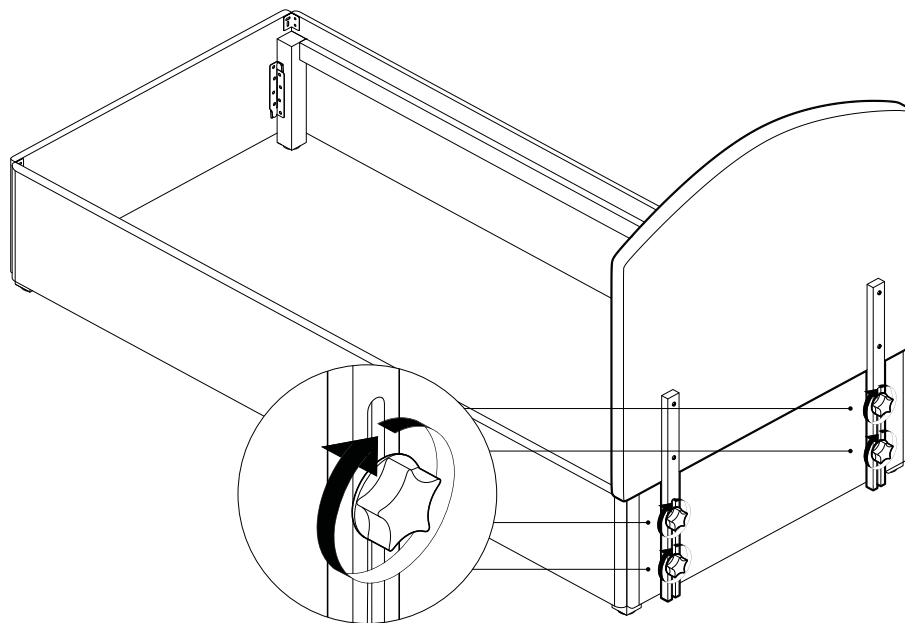






LOOSELY FIT THESE TWO BOLTS TO ALLOW THE STRUTS
SOME MOVEMENT MAKING IT EASIER TO POSITION.

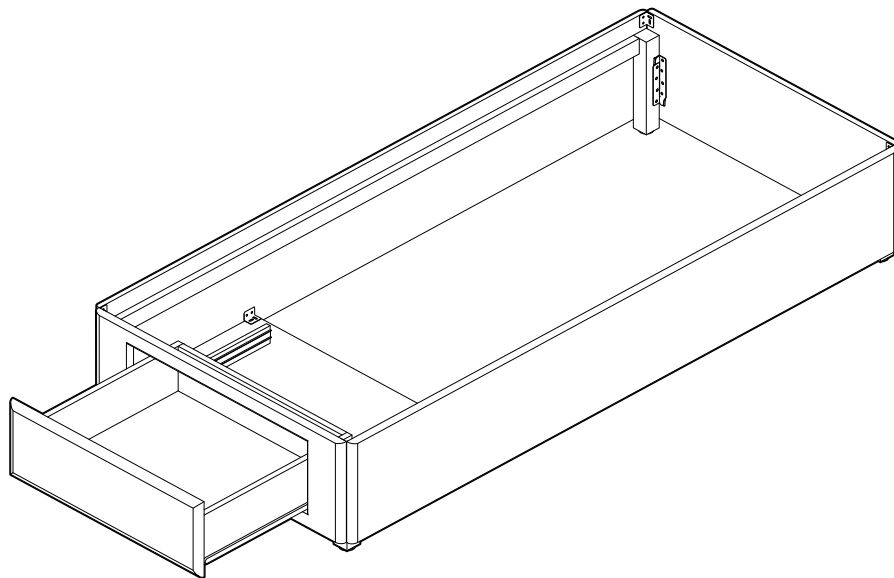
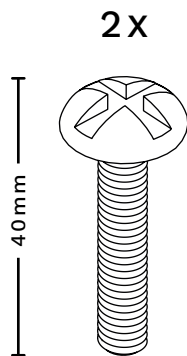
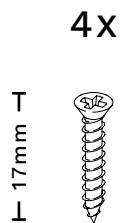




TIGHTEN ALL BOLTS ONCE IN POSITION.

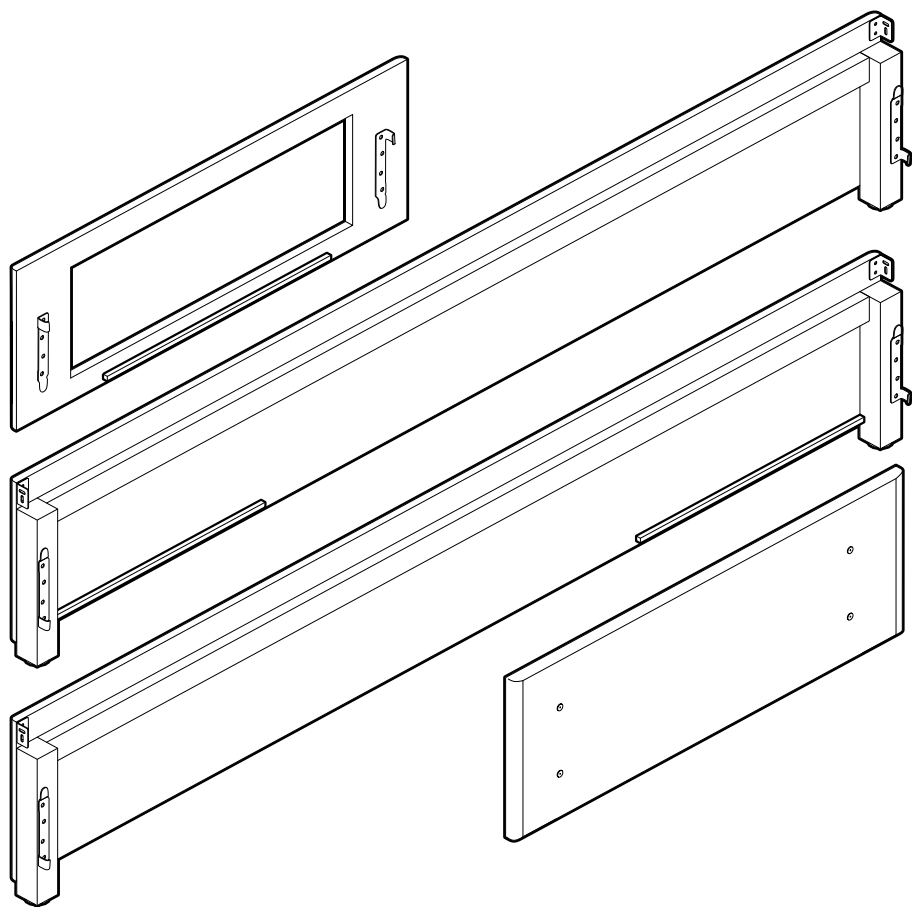
DRAWER UNIT GUIDE

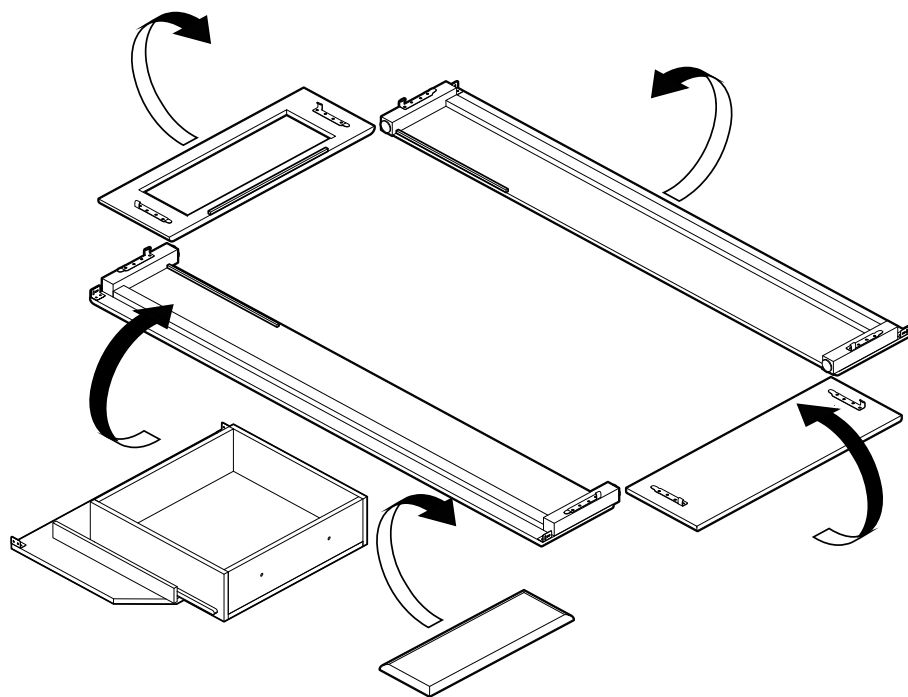
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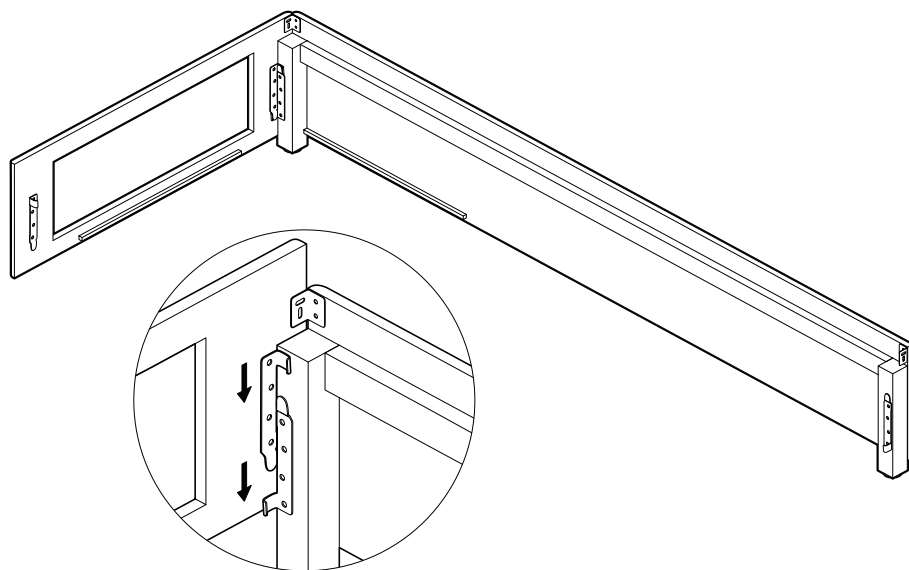


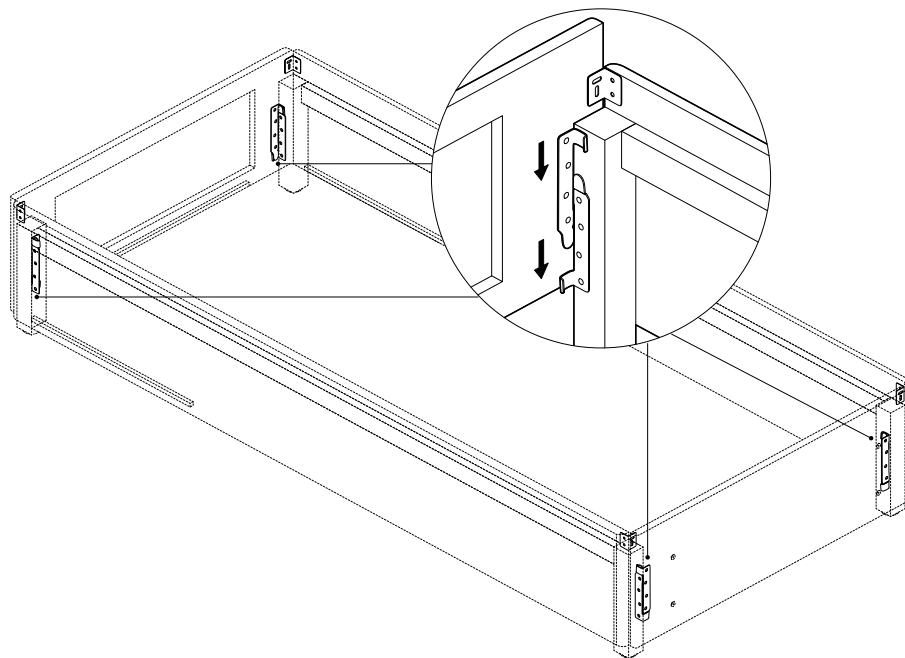
***NOTE DOUBLE QUANTITY FOR TWIN DRAWERS**

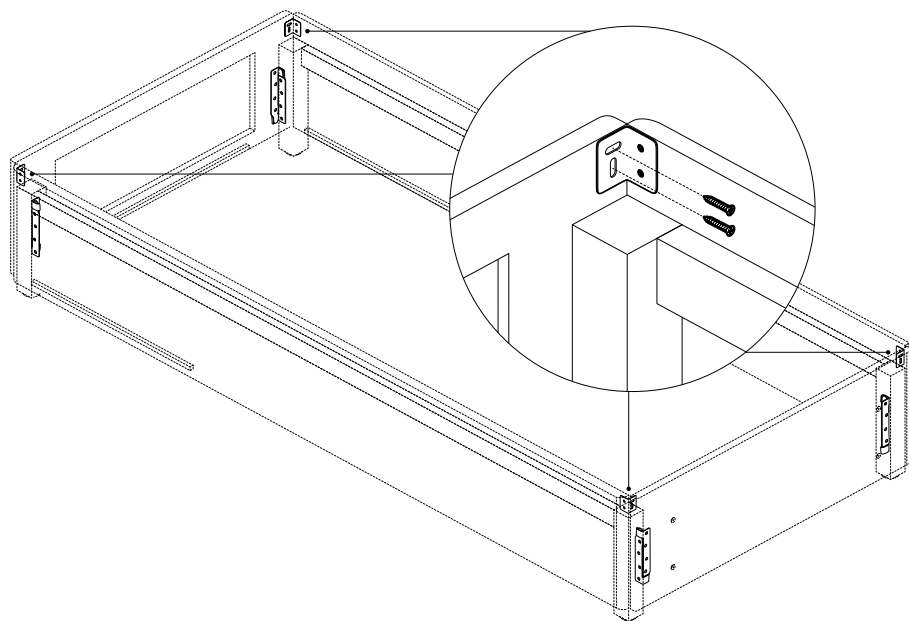
INSTALLATION GUIDE *NOT TO SCALE

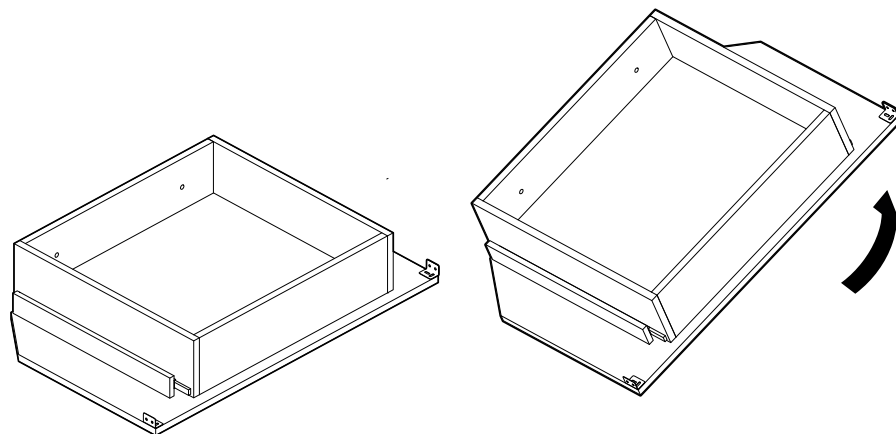


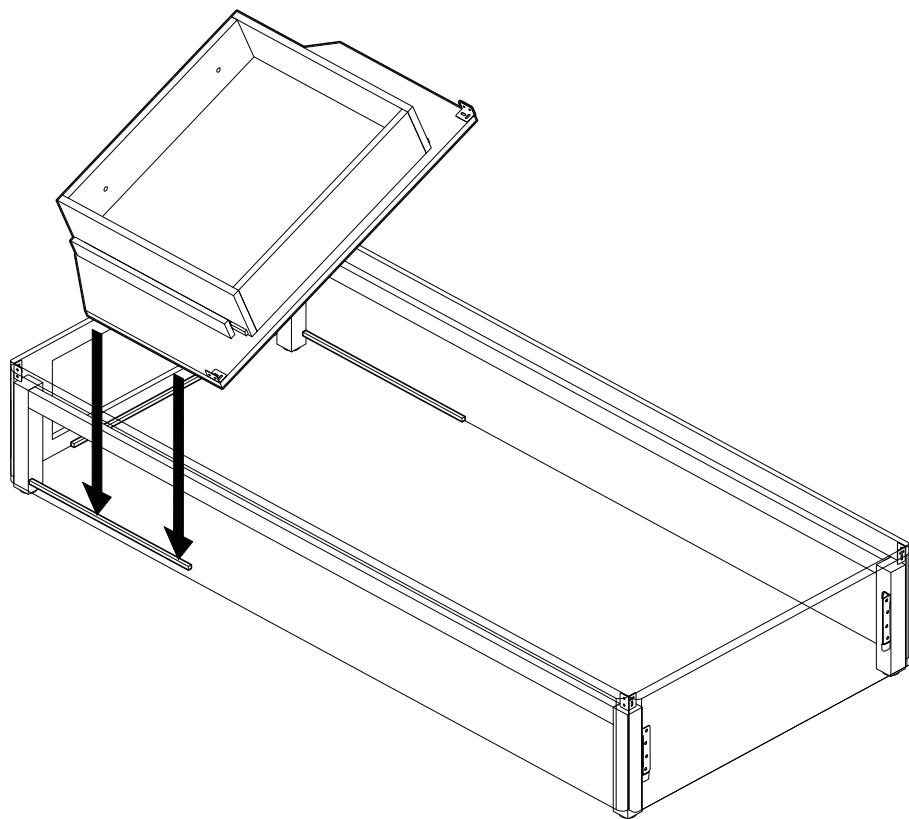


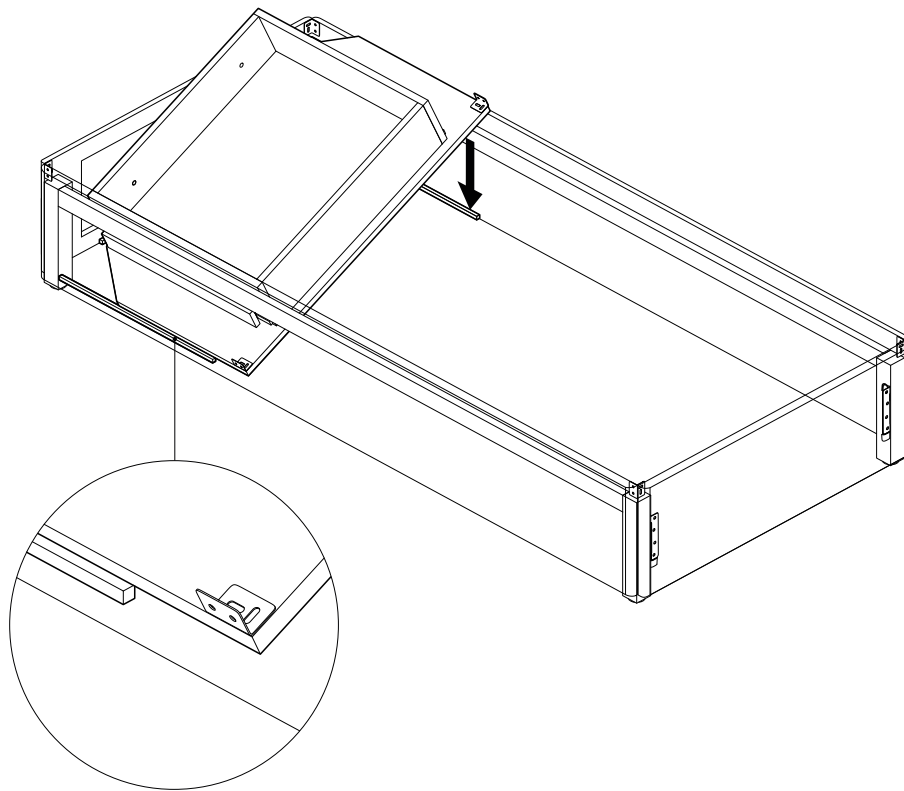


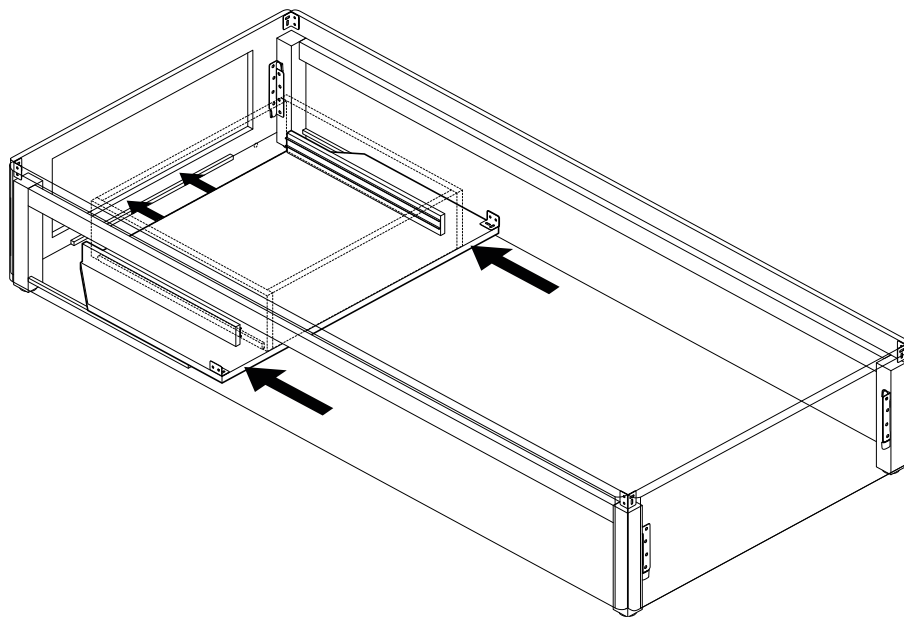




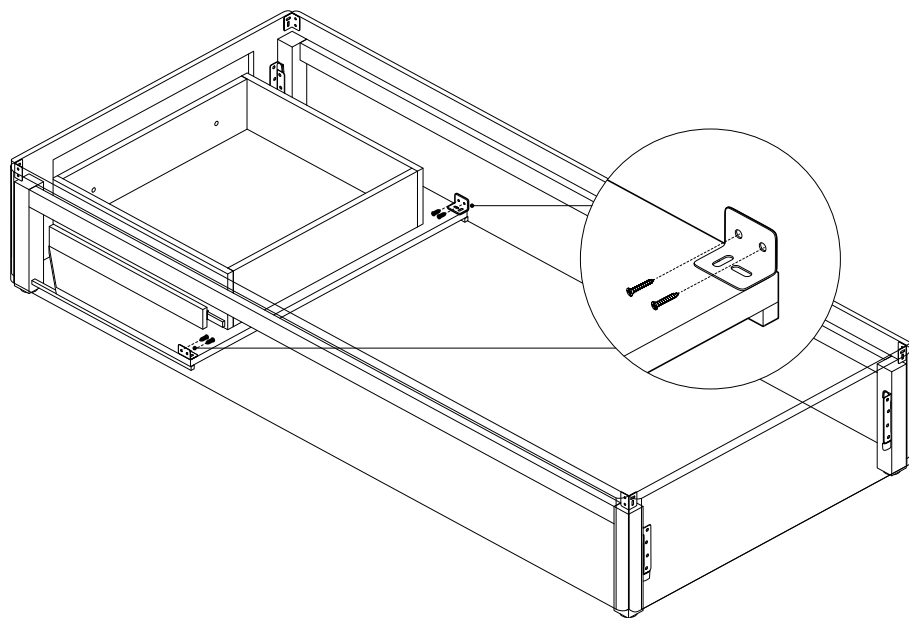


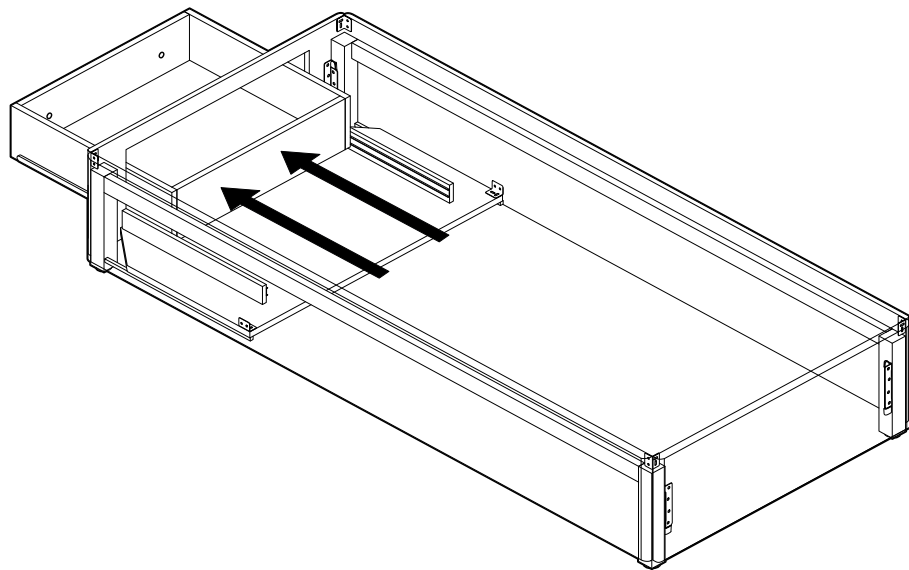


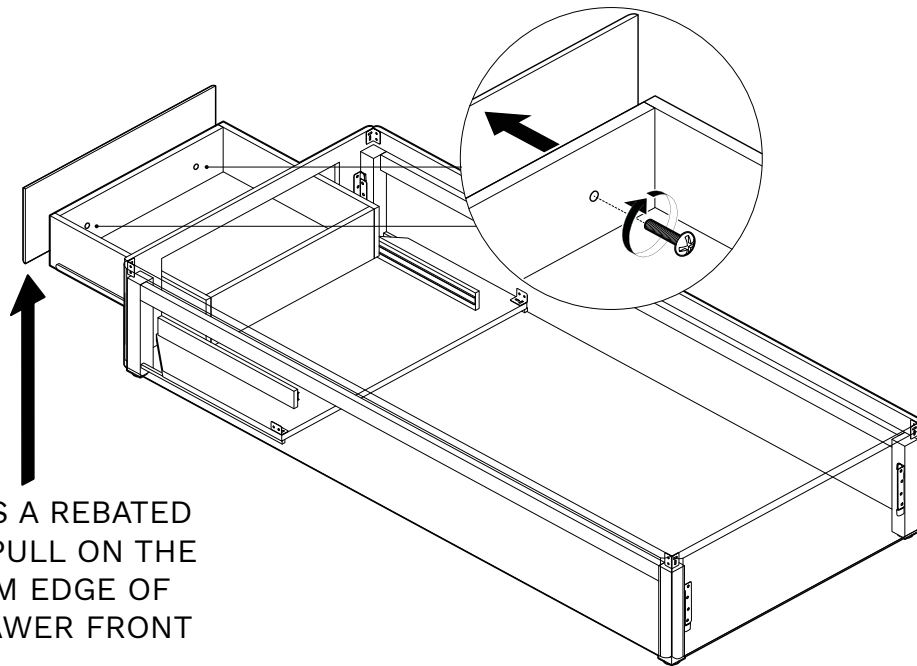




ENSURE THE BASE PANEL SITS ABOVE THE FOOT END SUPORT BATTEN AND HARD UP AGAINST THE FOOT END PANEL.IF THERE IS A GAP ON EITHER SIDE, CHECK THE BASE CORNERS ARE SQUARE (SEE PAGE 12)

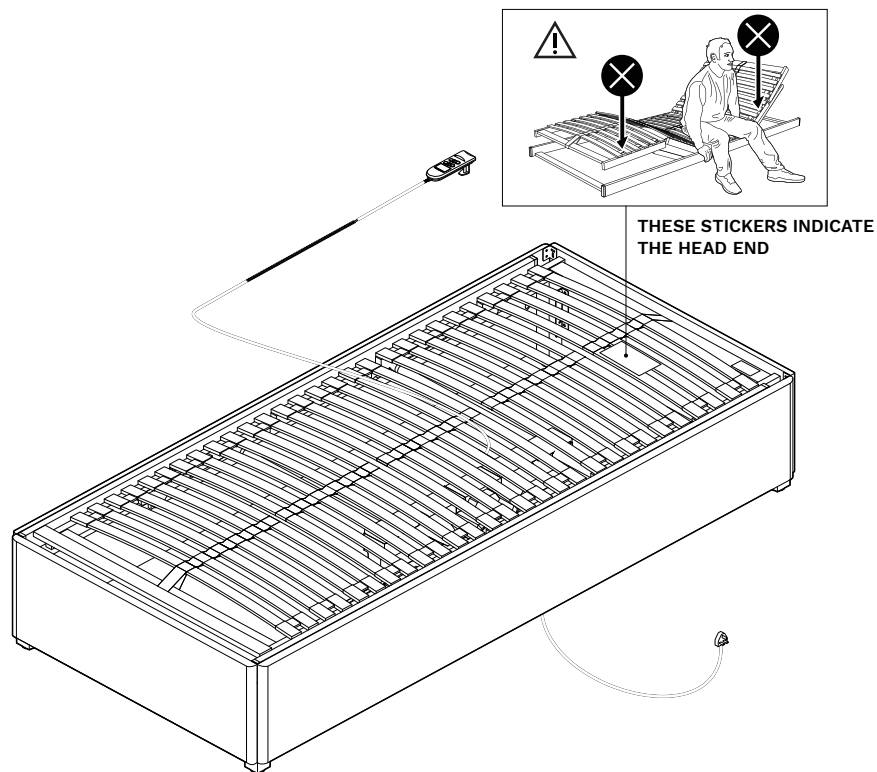
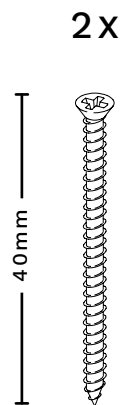


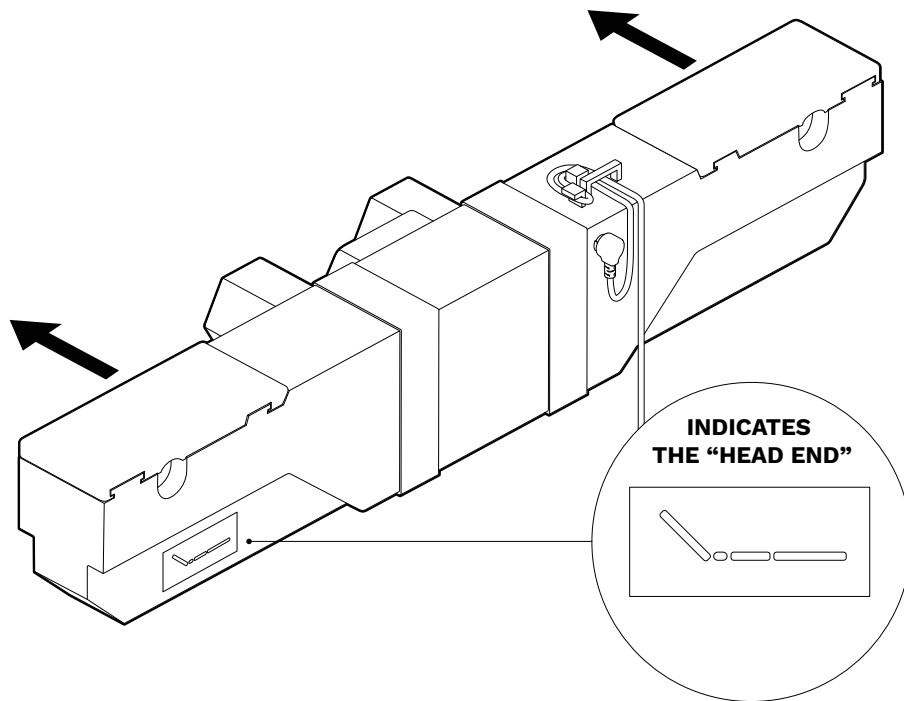


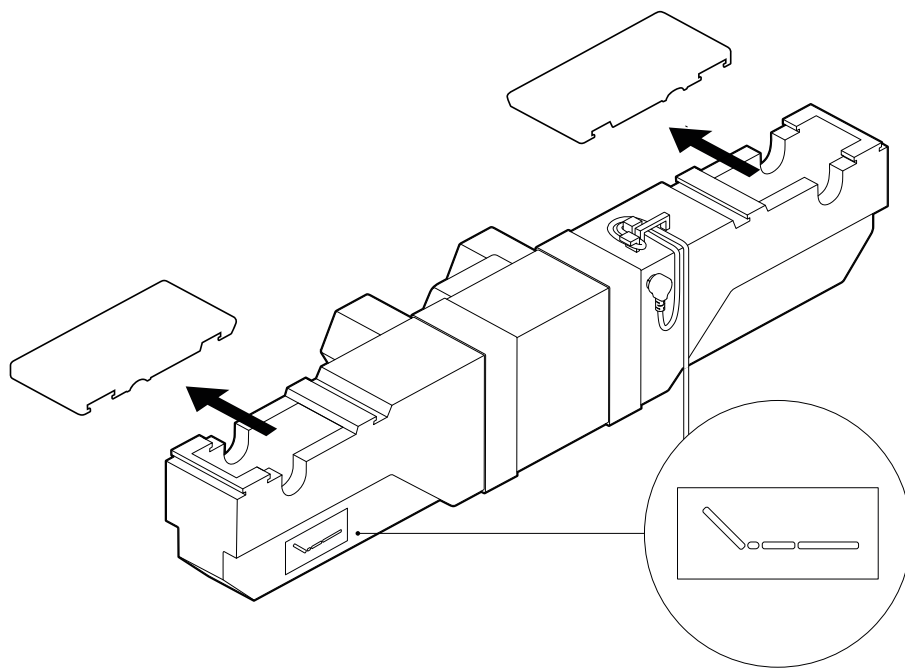


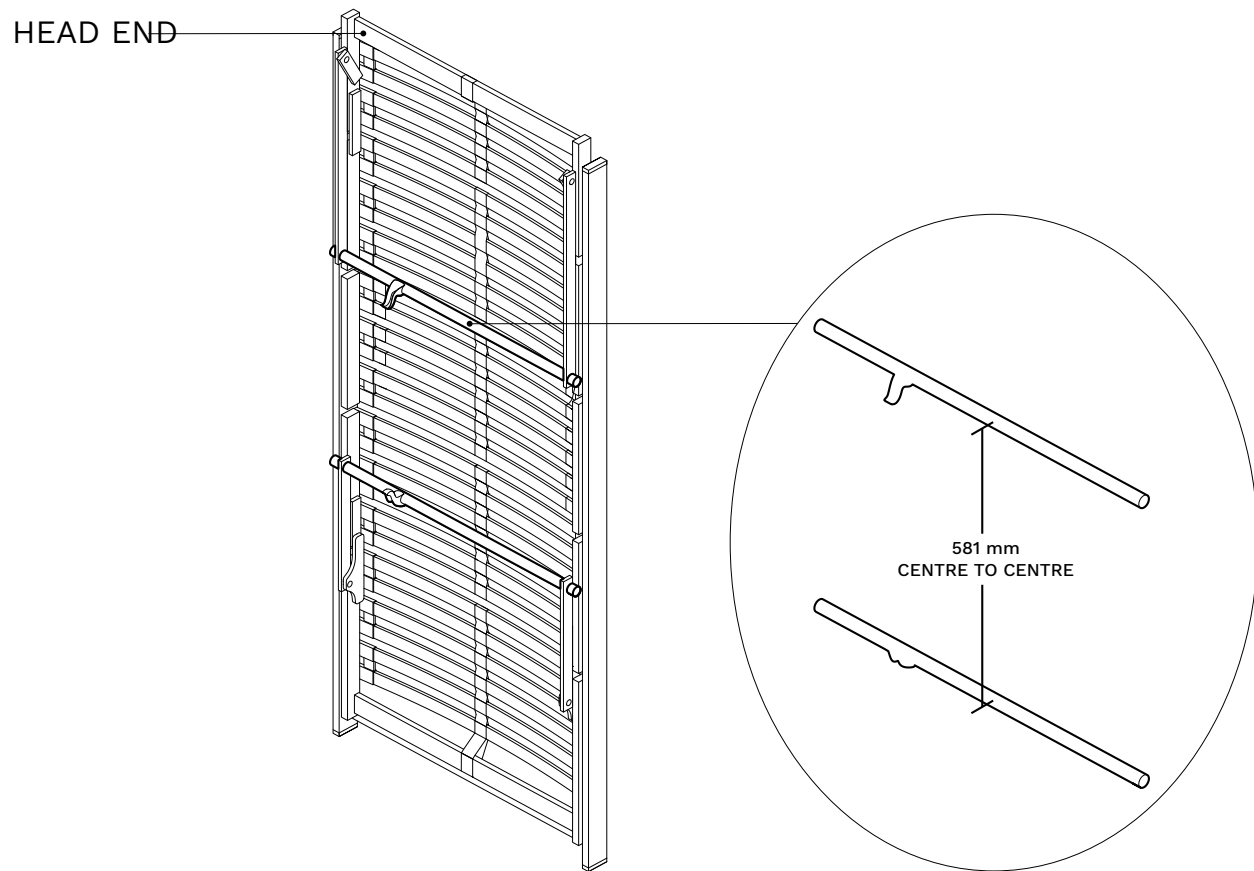
THERE IS A REBATED
FINGER PULL ON THE
BOTTOM EDGE OF
THE DRAWER FRONT

MECHANISM & MOTOR GUIDE

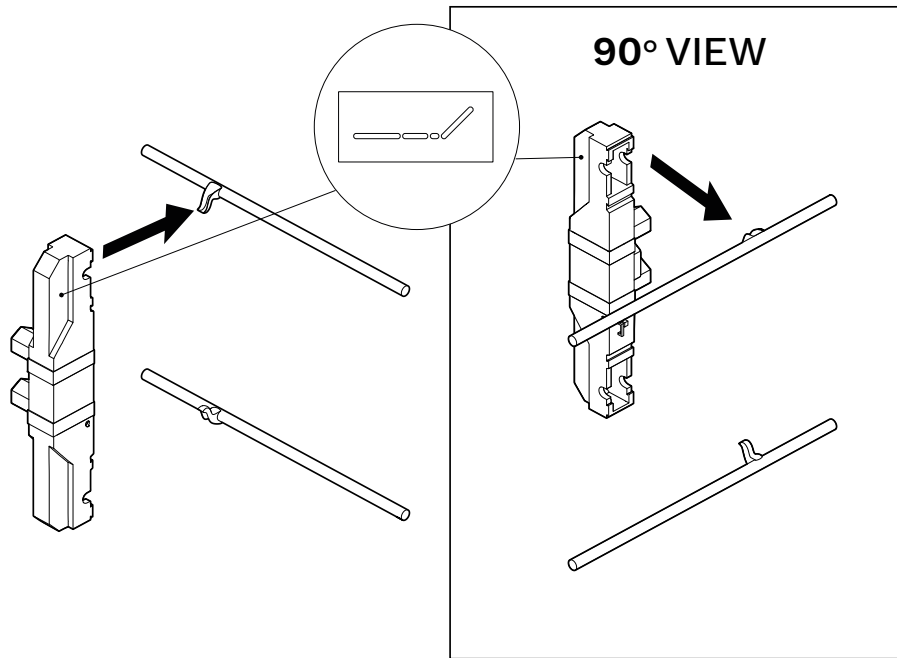




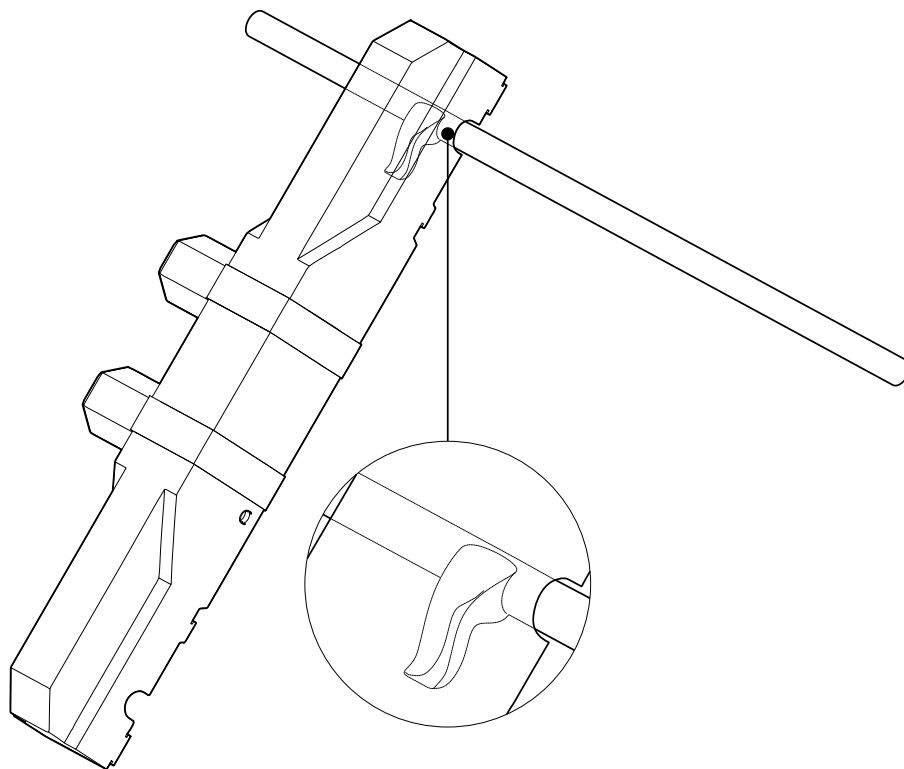




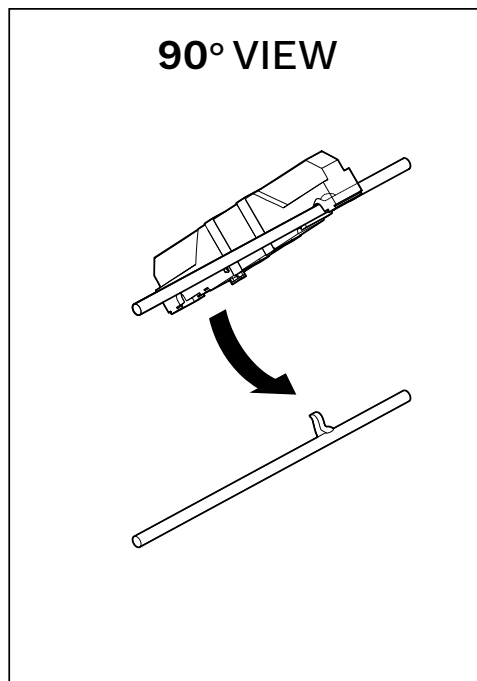
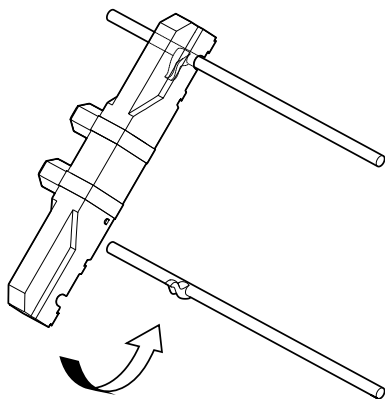
IT IS EASIER TO FIT THE MOTORS WITH THE MECHANISM STOOD VERTICALLY.



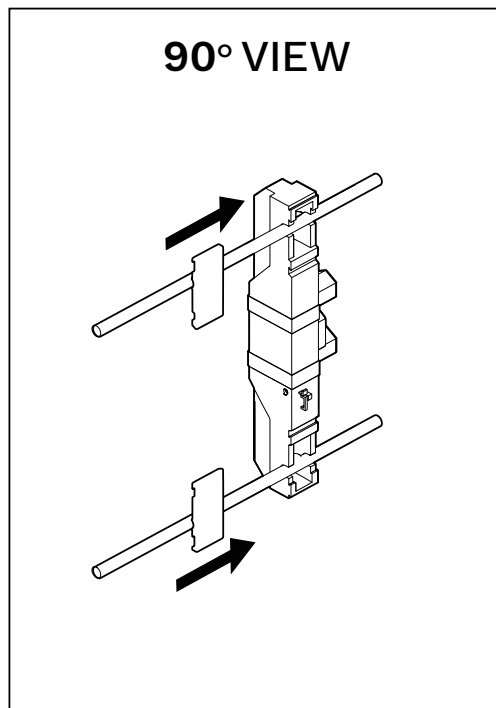
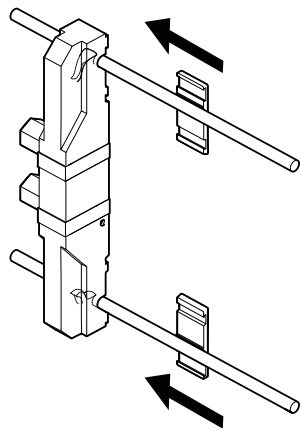
ALIGN THE MOTOR WITH THE HOOKS OF THE DRIVE BAR ENSURING THE HEAD
END OF THE MOTOR MATCHES THE HEAD END BAR OF THE MECHANISM



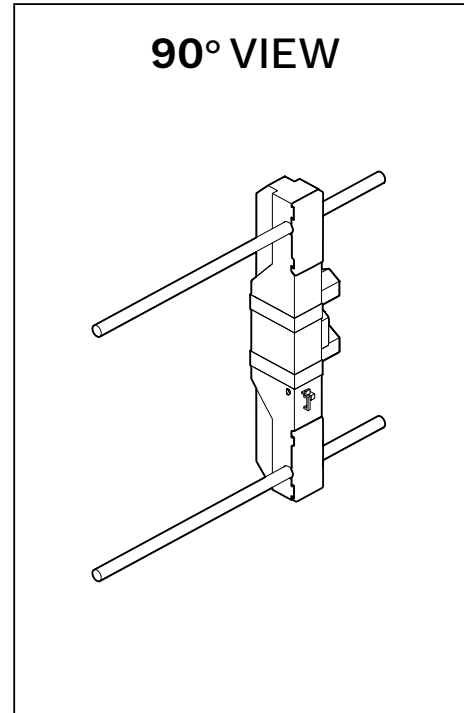
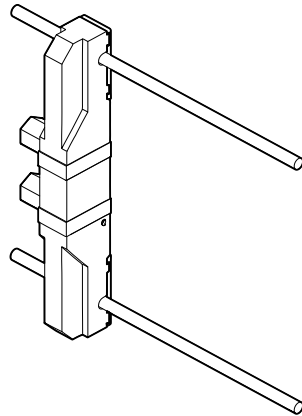
PUSH THE HEAD END OF THE MOTOR ONTO THE DRIVE
BAR ENCLOSING THE DRIVE HOOK

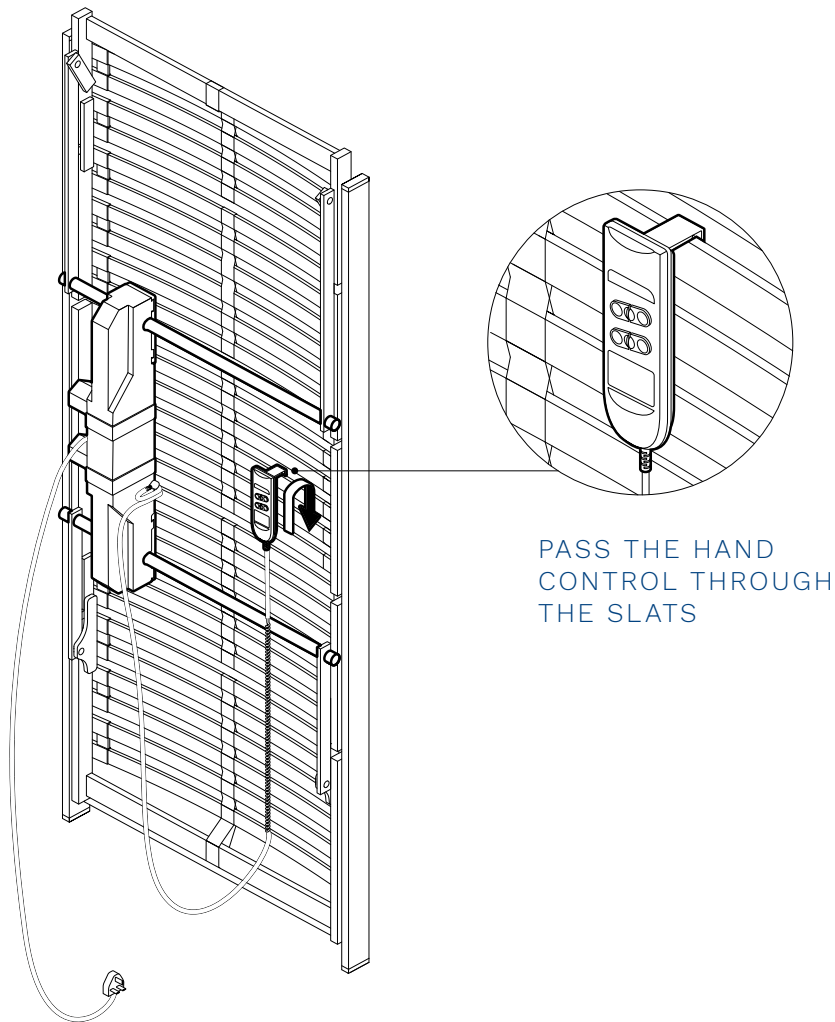


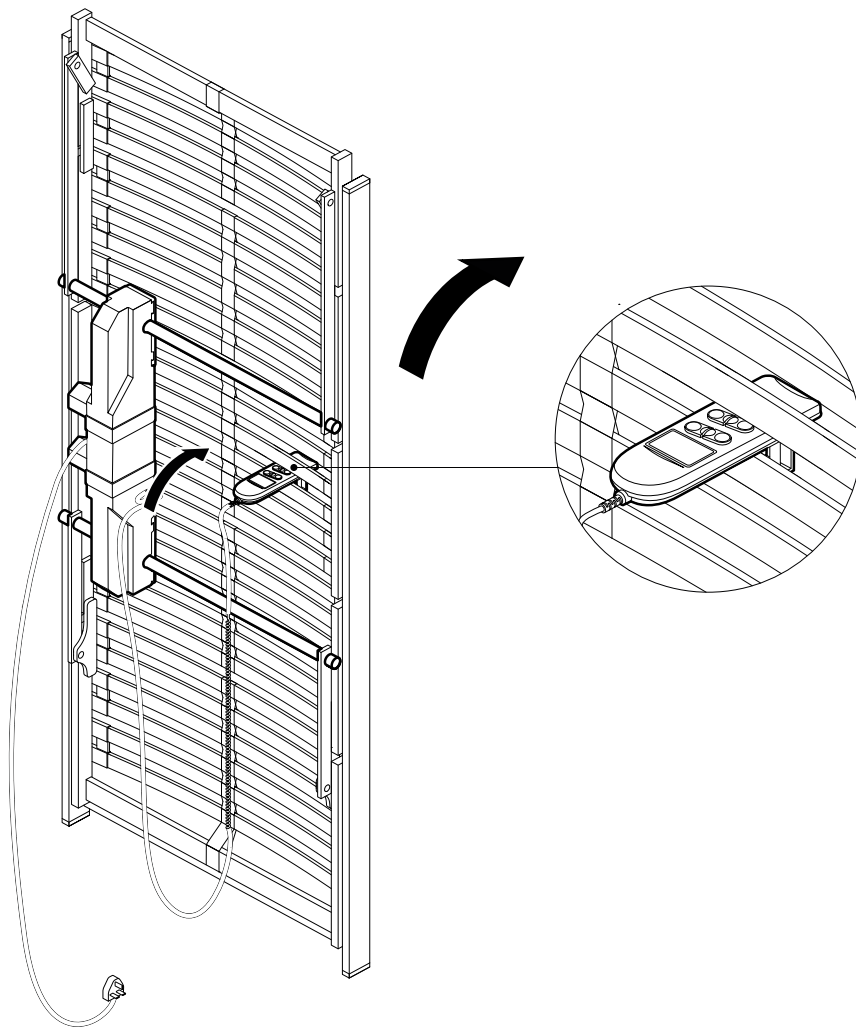
PUSH THE FOOT END ONTO THE FOOT END DRIVE BAR.
THIS SHOULD CLICK WHEN LOCATED.

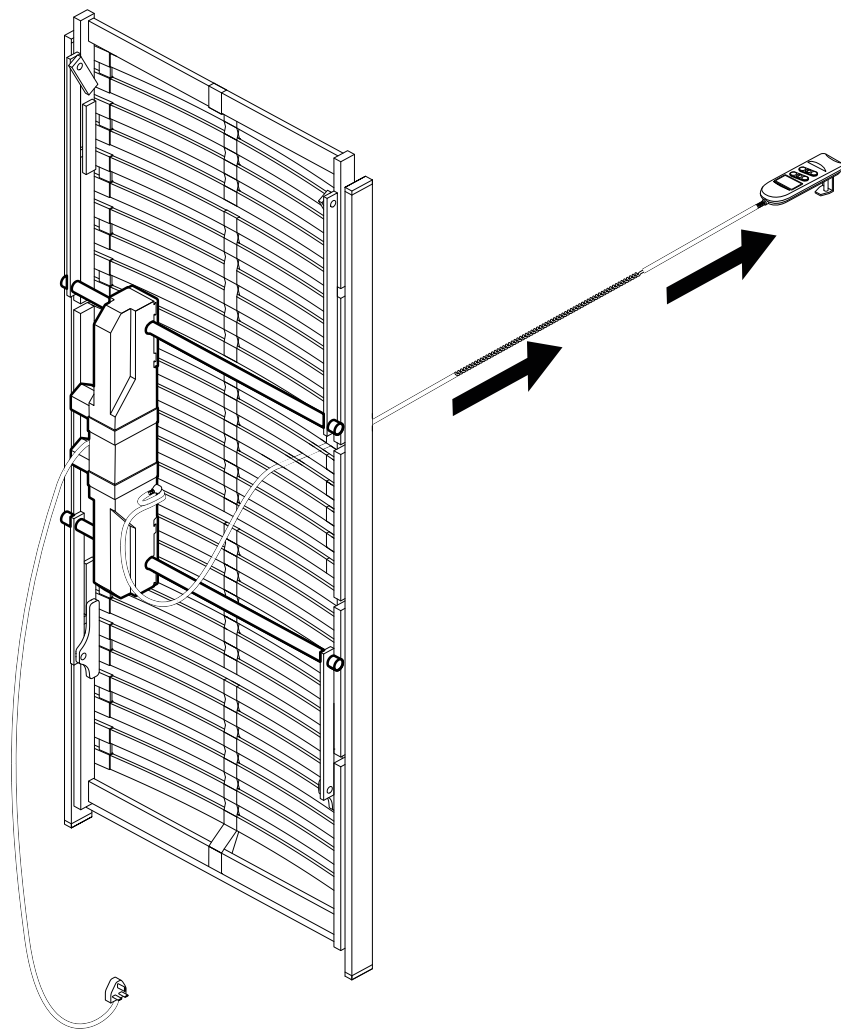


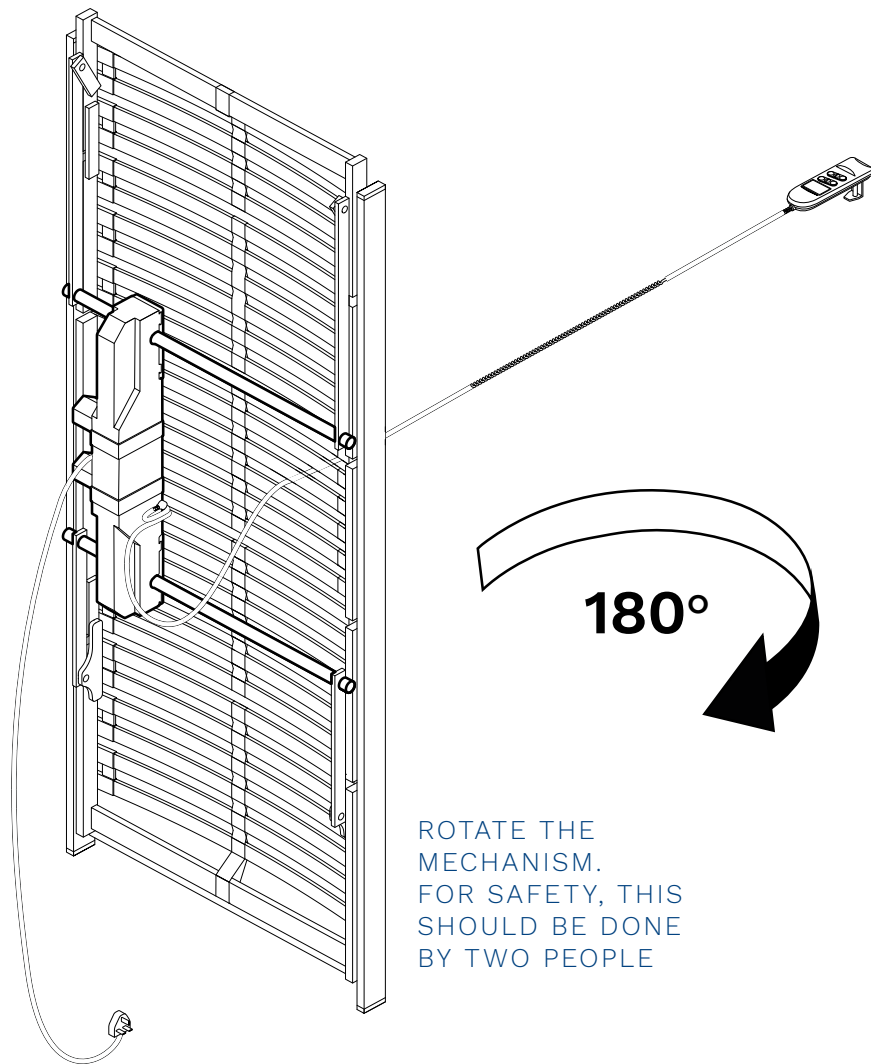
SLIDE THE TOP COVERS BACK INTO PLACE



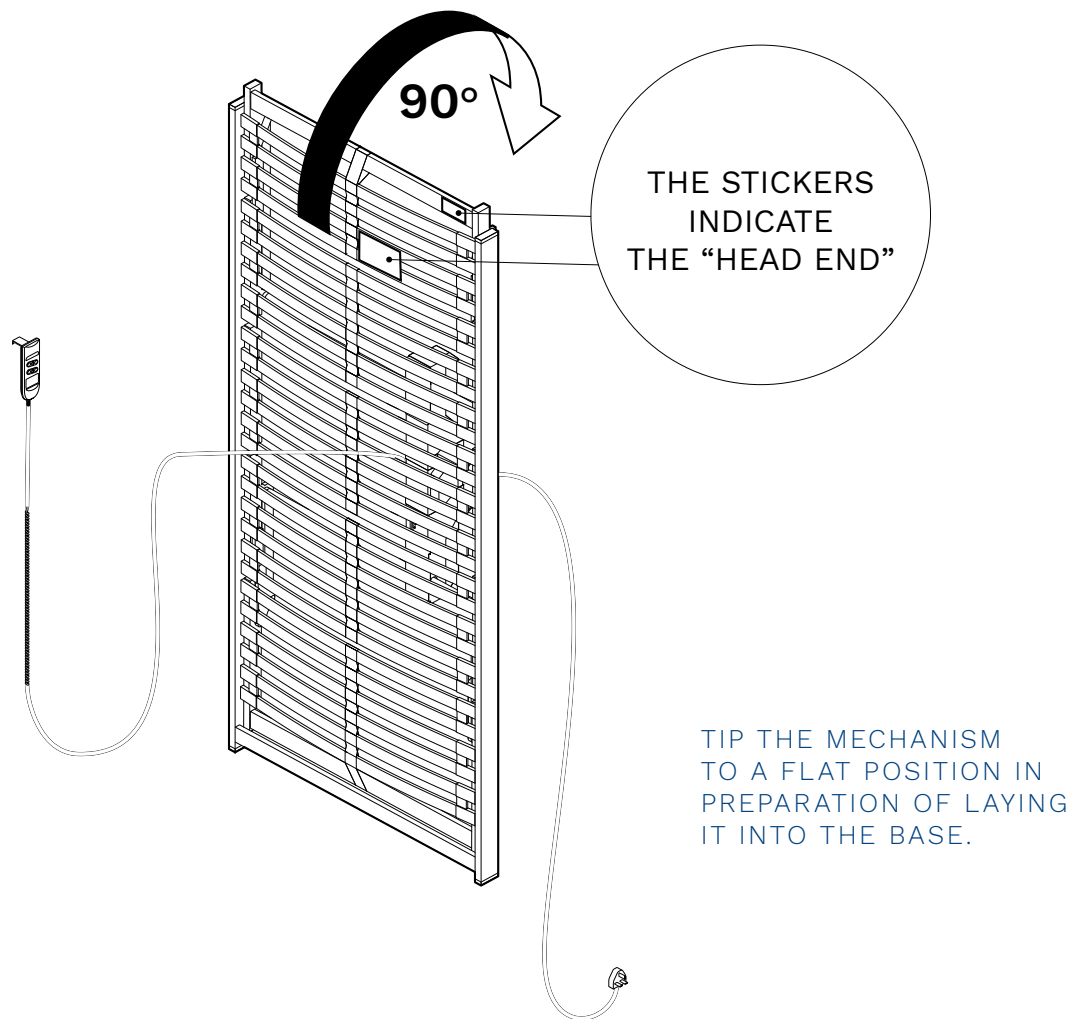


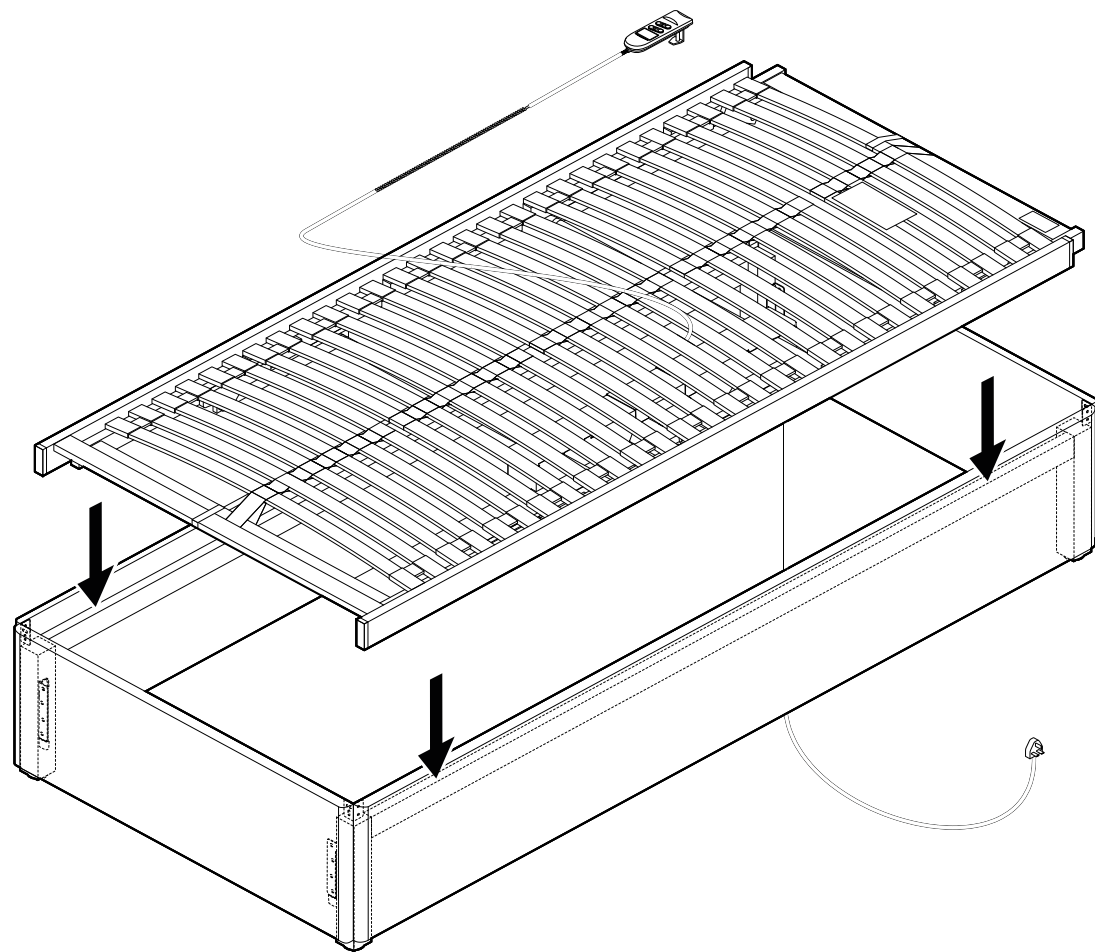


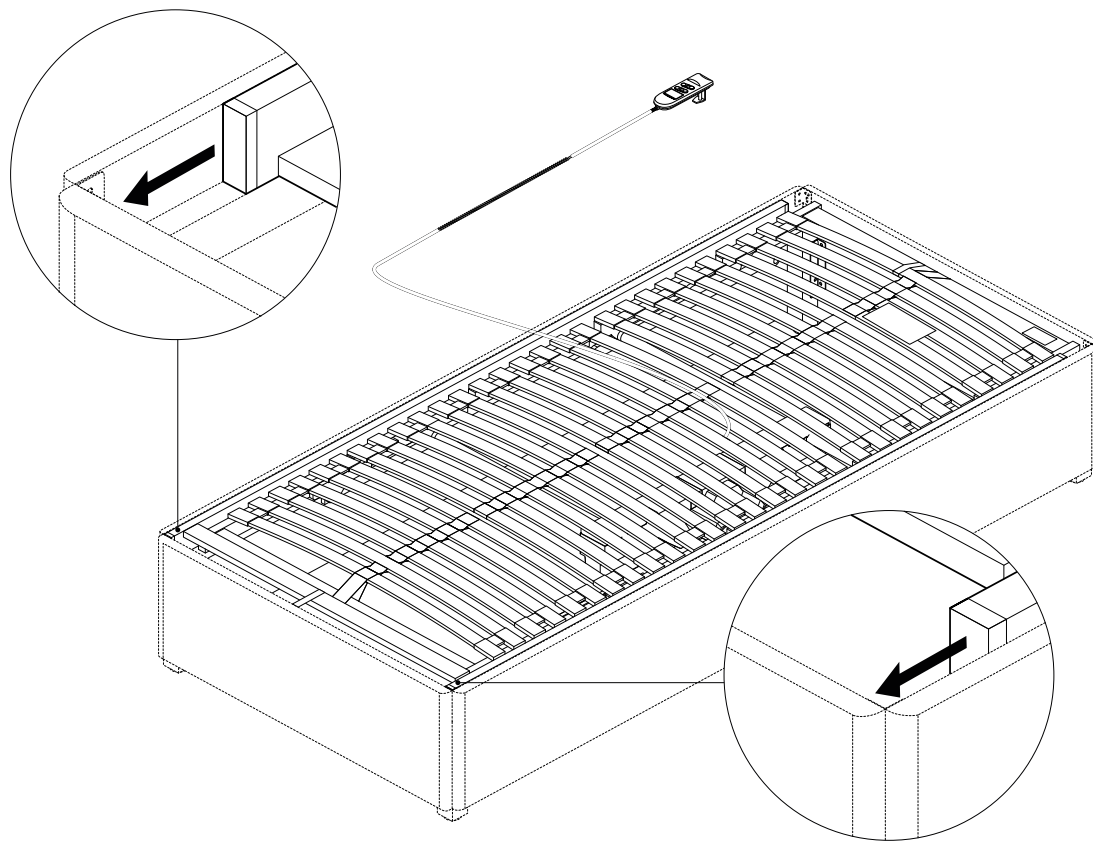




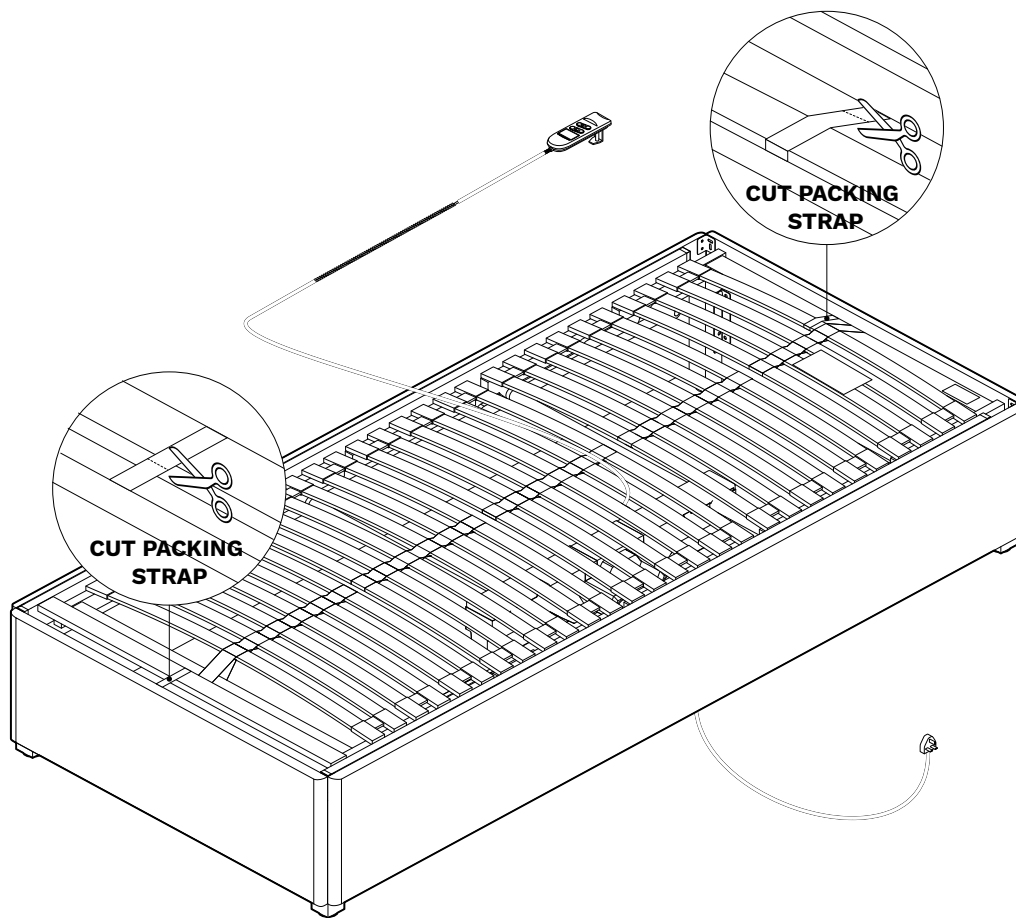
ROTATE THE
MECHANISM.
FOR SAFETY, THIS
SHOULD BE DONE
BY TWO PEOPLE



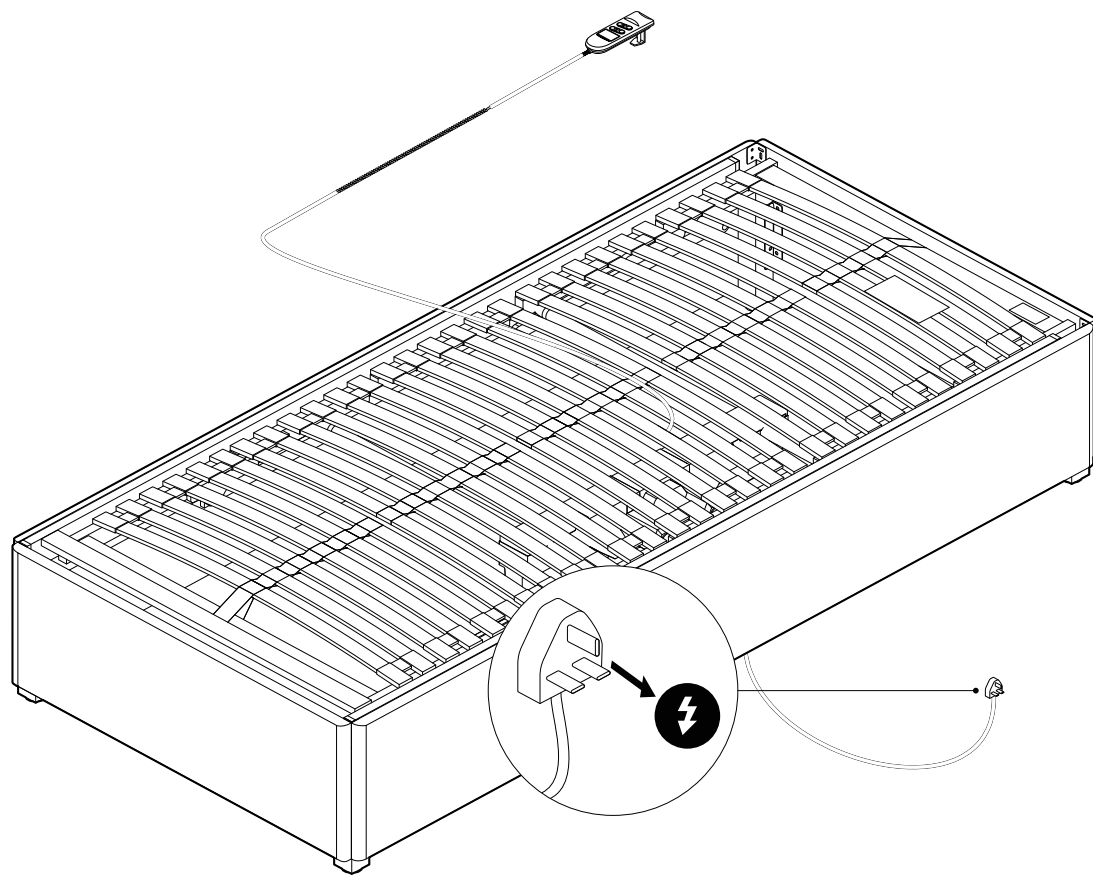


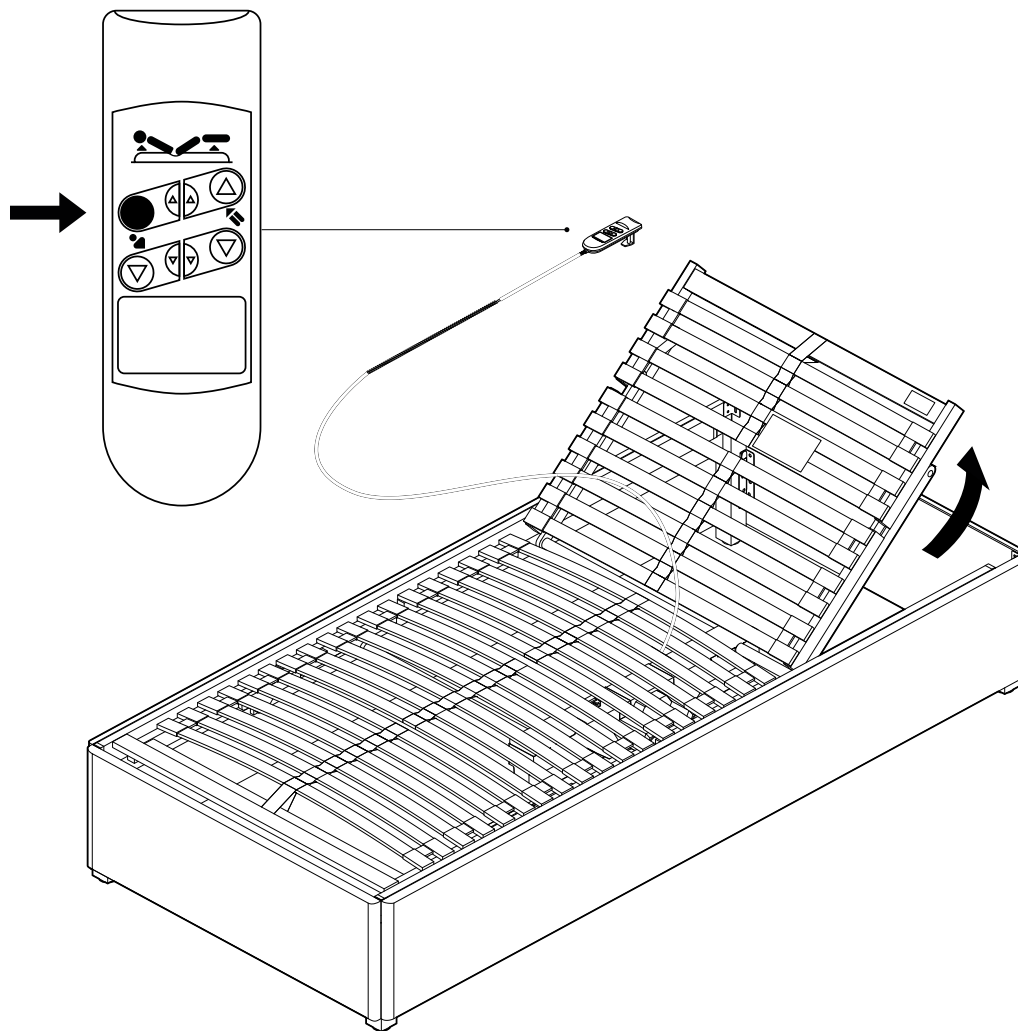


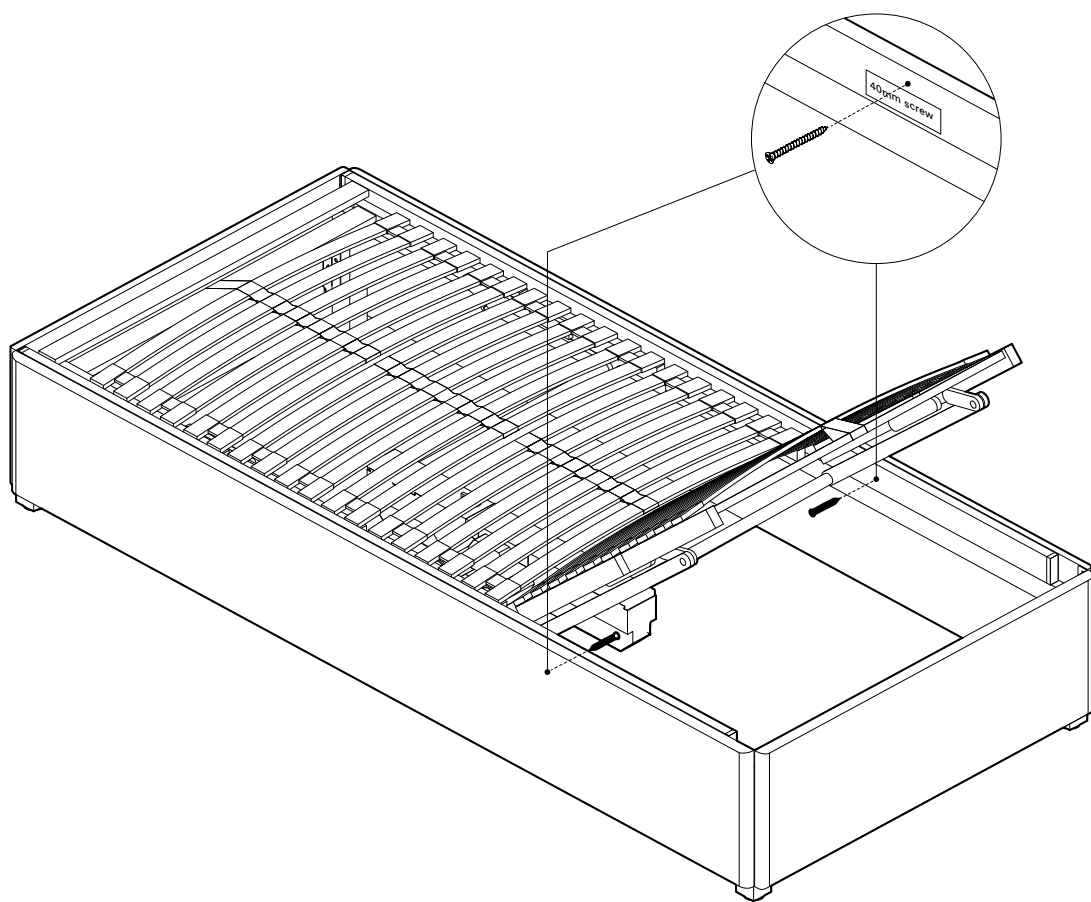
PULL THE MECHANISM DOWN TO THE FOOT END. IF THERE IS A GAP BETWEEN THE MECHANISM AND THE FOOT END OF THE BASE ON EITHER SIDE, CHECK THE BASE CORNERS ARE SQUARE (SEE PAGE 12)



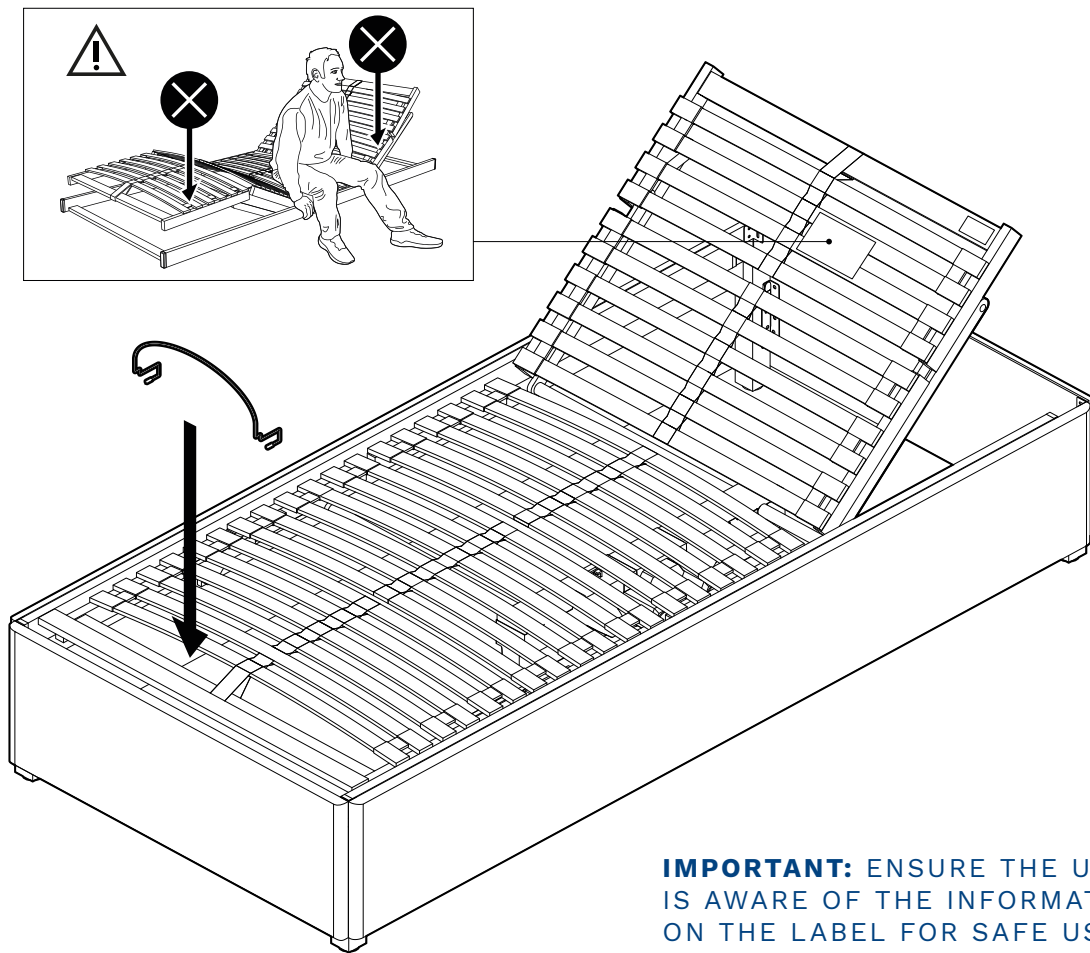
IMPORTANT: CUT THE PACKING STRAPS AT EACH END BEFORE ATTEMPTING TO RAISE THE HEAD OR FOOT SECTIONS.



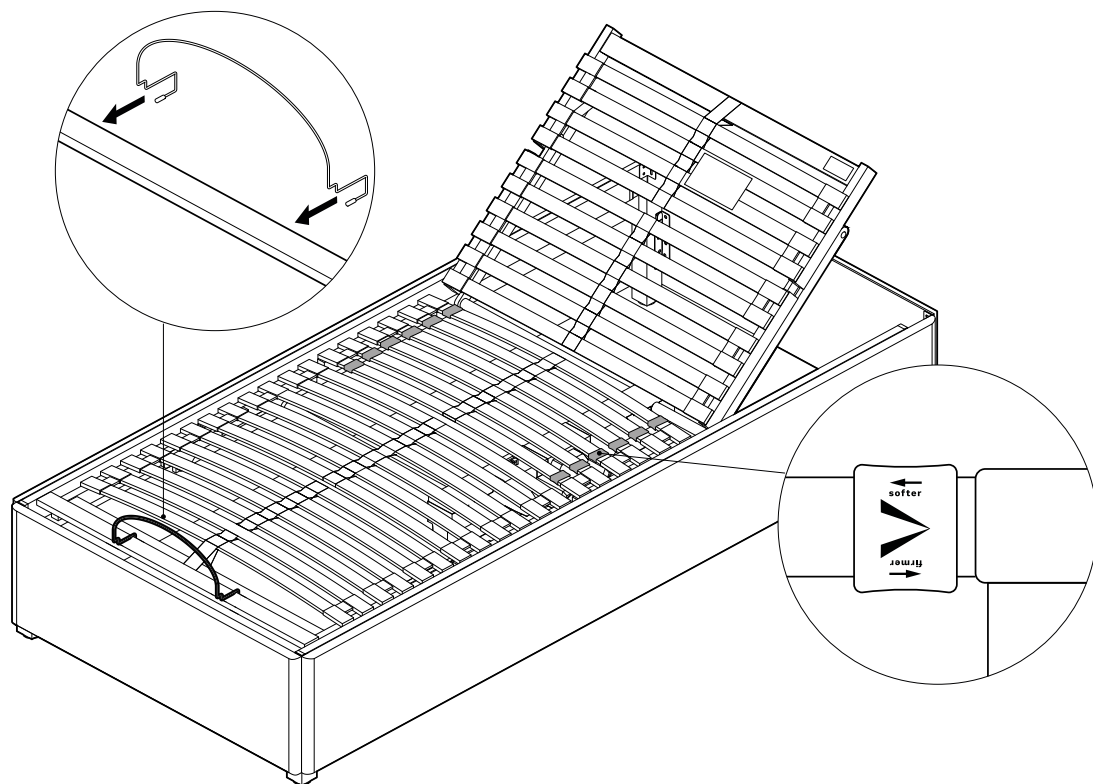




SECURE THE MECHANISM TO THE BASE USING THE 2 X 40MM SCREWS SUPPLIED. IF THERE ARE NO LABELS OR PRE-DRILLED HOLES FOR THESE SCREWS, SIMPLY SCREW THROUGH THE PLYWOOD INTO THE BASE APROXIMATELY WHERE SHOWN IN THE DIAGRAM



IMPORTANT: ENSURE THE USER IS AWARE OF THE INFORMATION ON THE LABEL FOR SAFE USE.



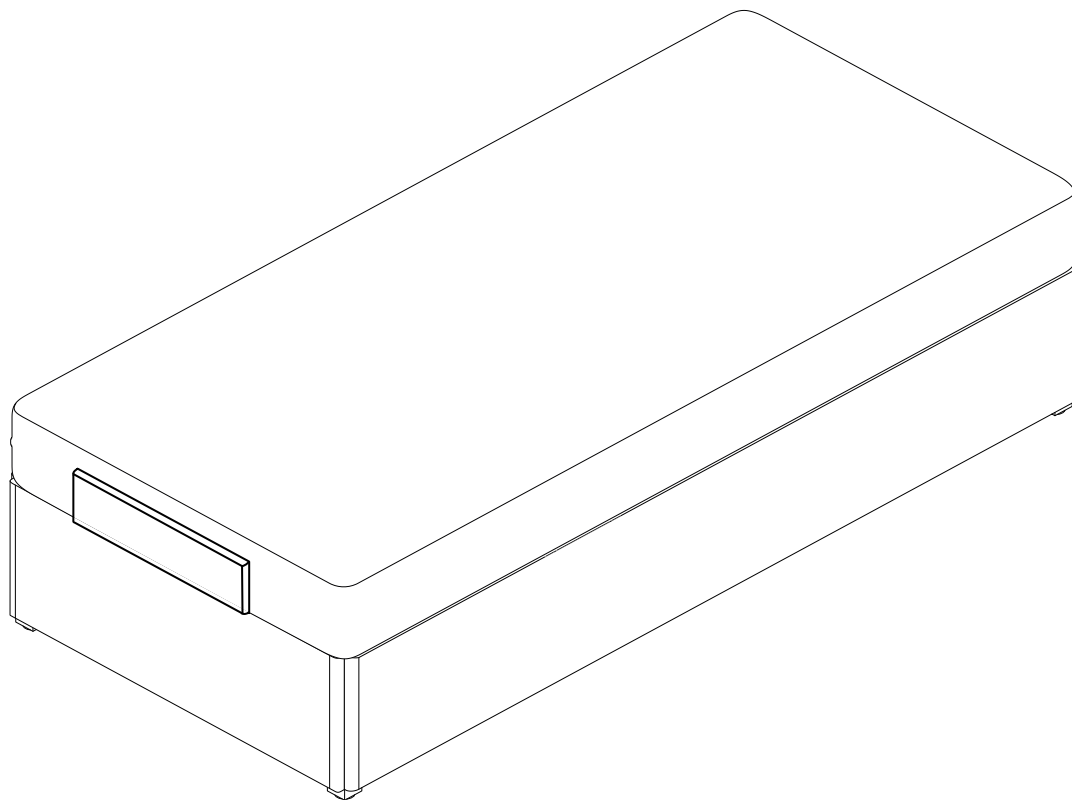
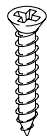
MORE FORCE IS EXCERTED IN THIS SECTION WHEN THE HEAD END IS RAISED. SLIDE THE TENSIONERS TO THE OUTSIDE TO MAKE THE SEATING SECTION FIRMER. THIS CAN BE SOFTENED IF REQUIRED BY SLIDING THE TENSIONERS TOWARDS THE MIDDLE

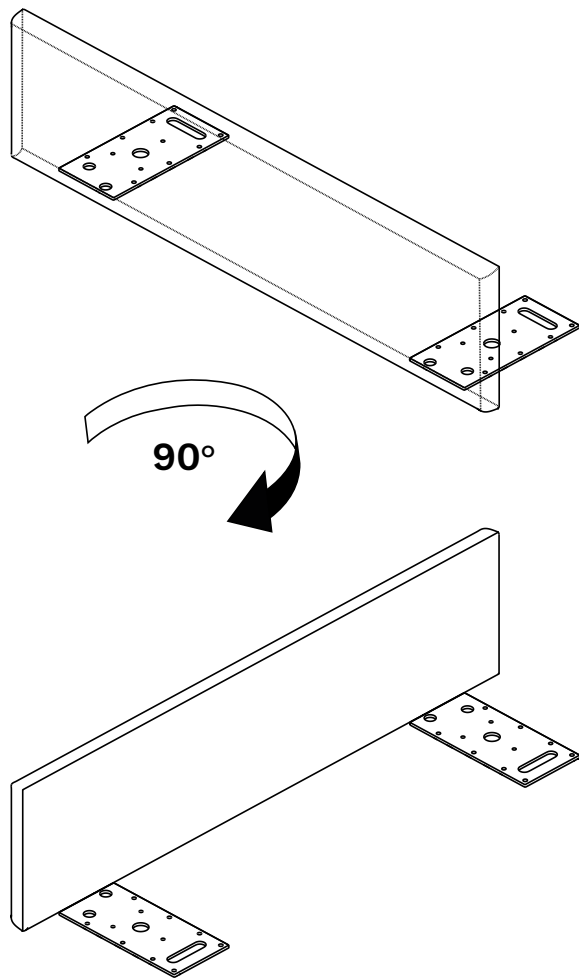
UPHOLSTERED FOOT RETAINER GUIDE

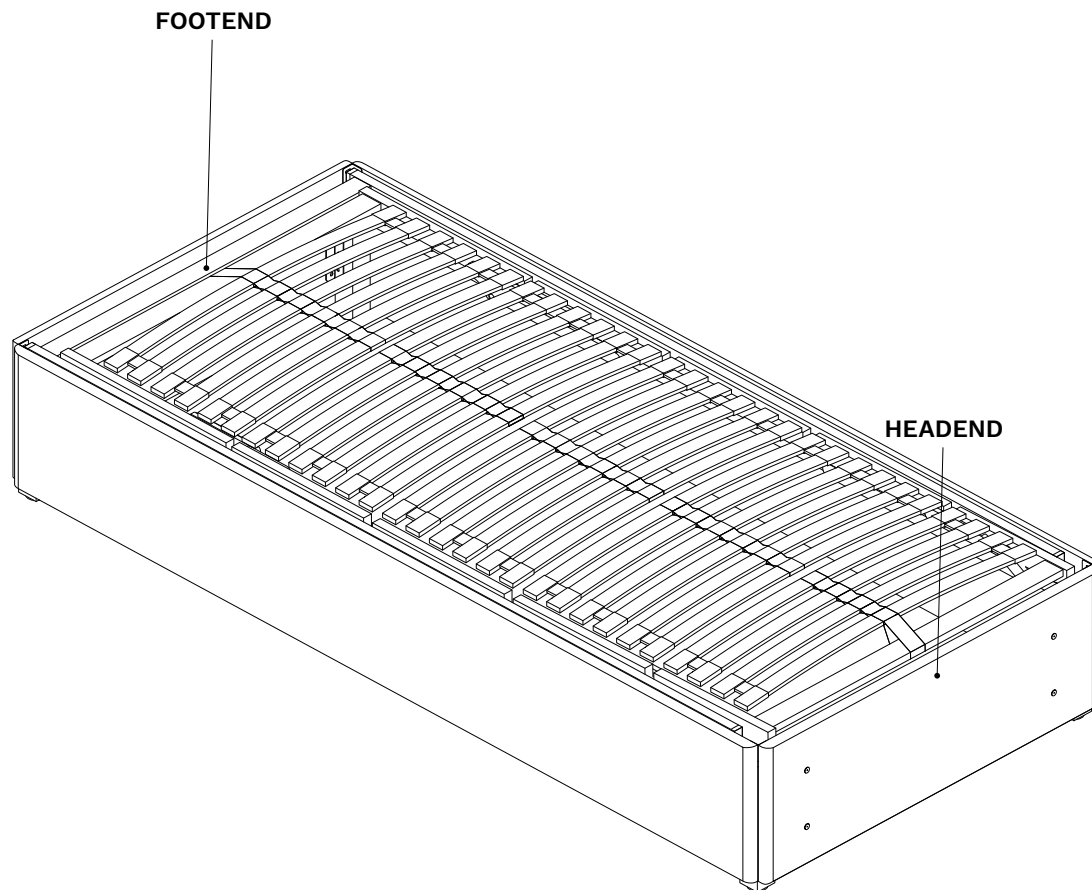
(OPTIONAL EXTRA)

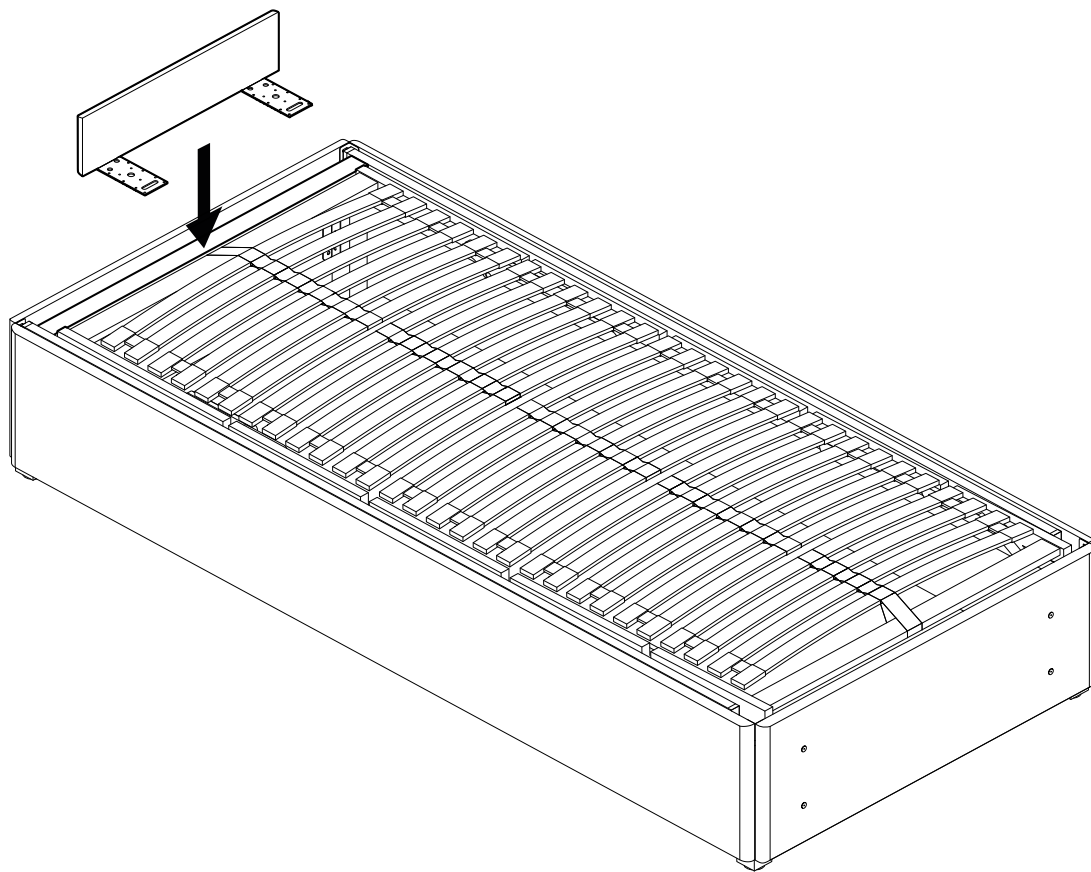
17mm

6x



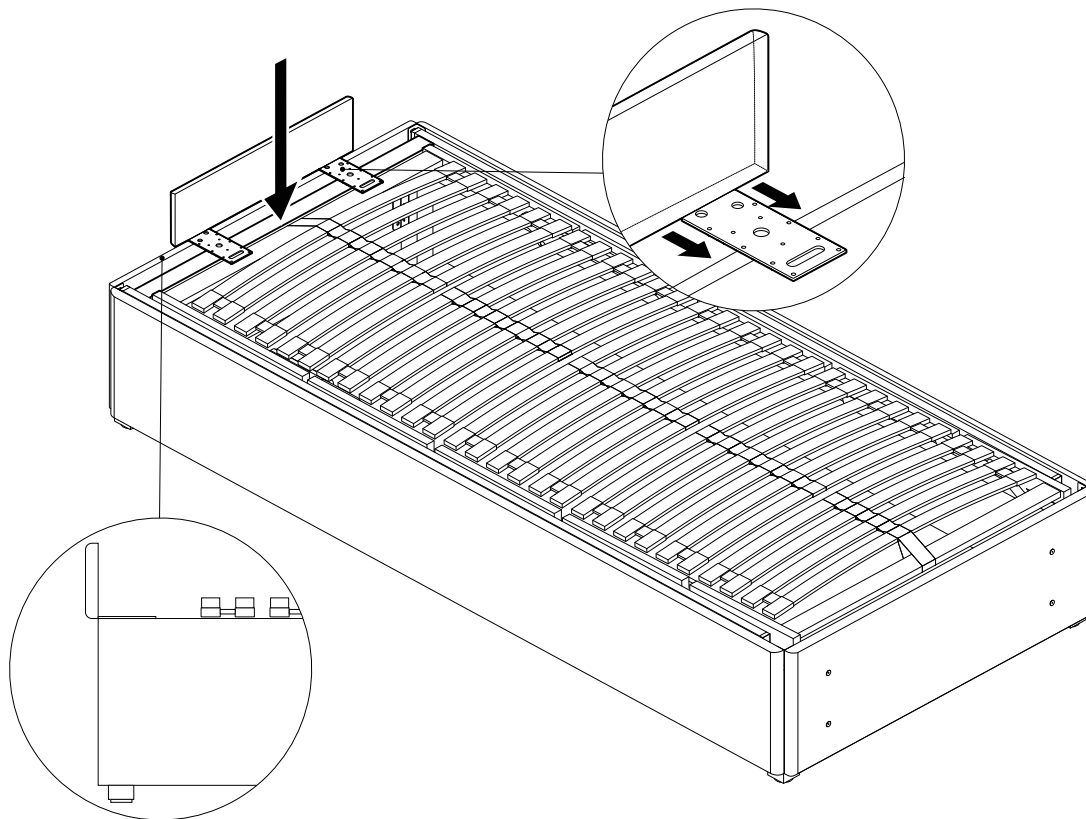






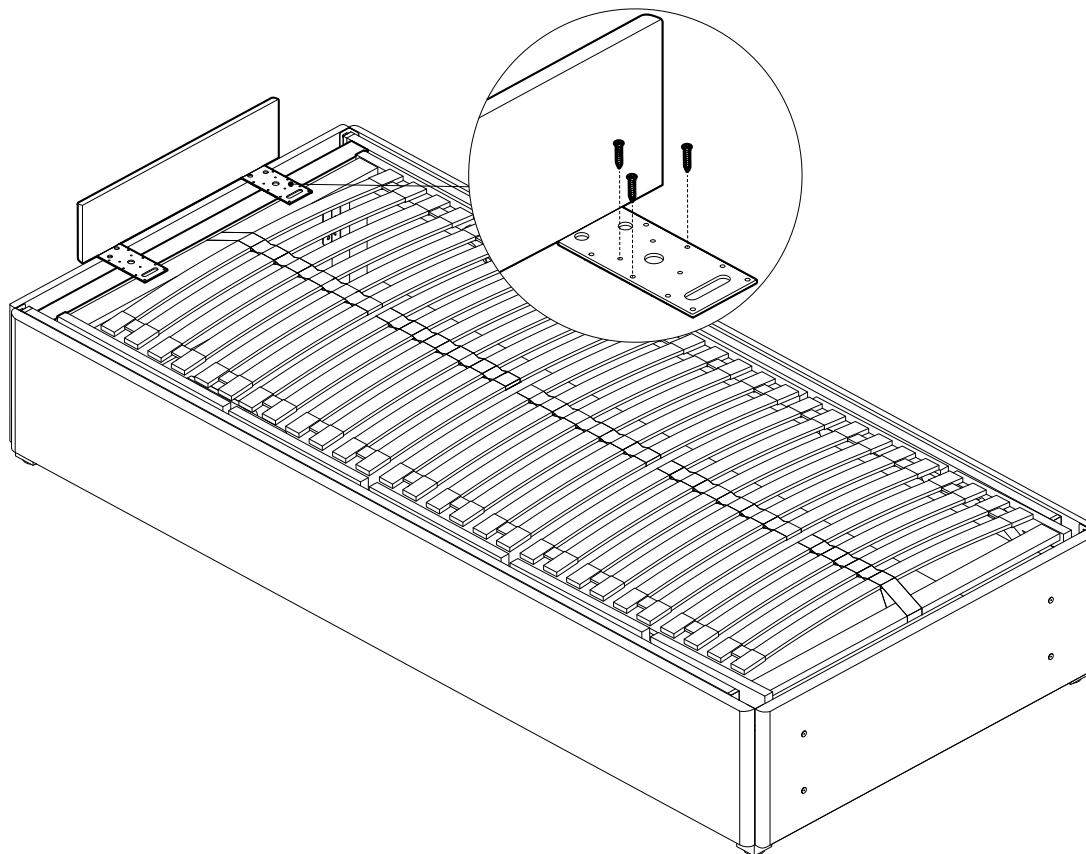


MEASURE TO FIND CENTRE



PROFILE VIEW

**SELECT SUITABLE HOLES IN EACH FIXING PLATE TO SCREW THROUGH
INTO THE HARDWOOD CROSS SUPPORT OF THE MECHANISM.**

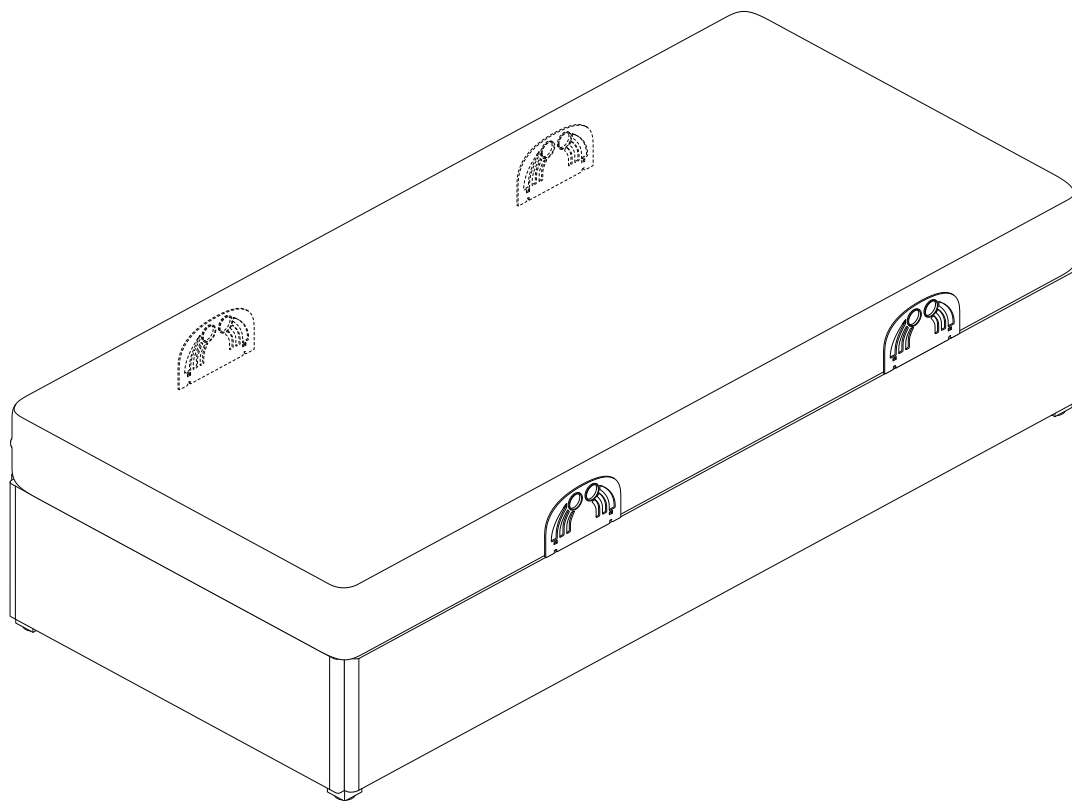
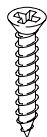


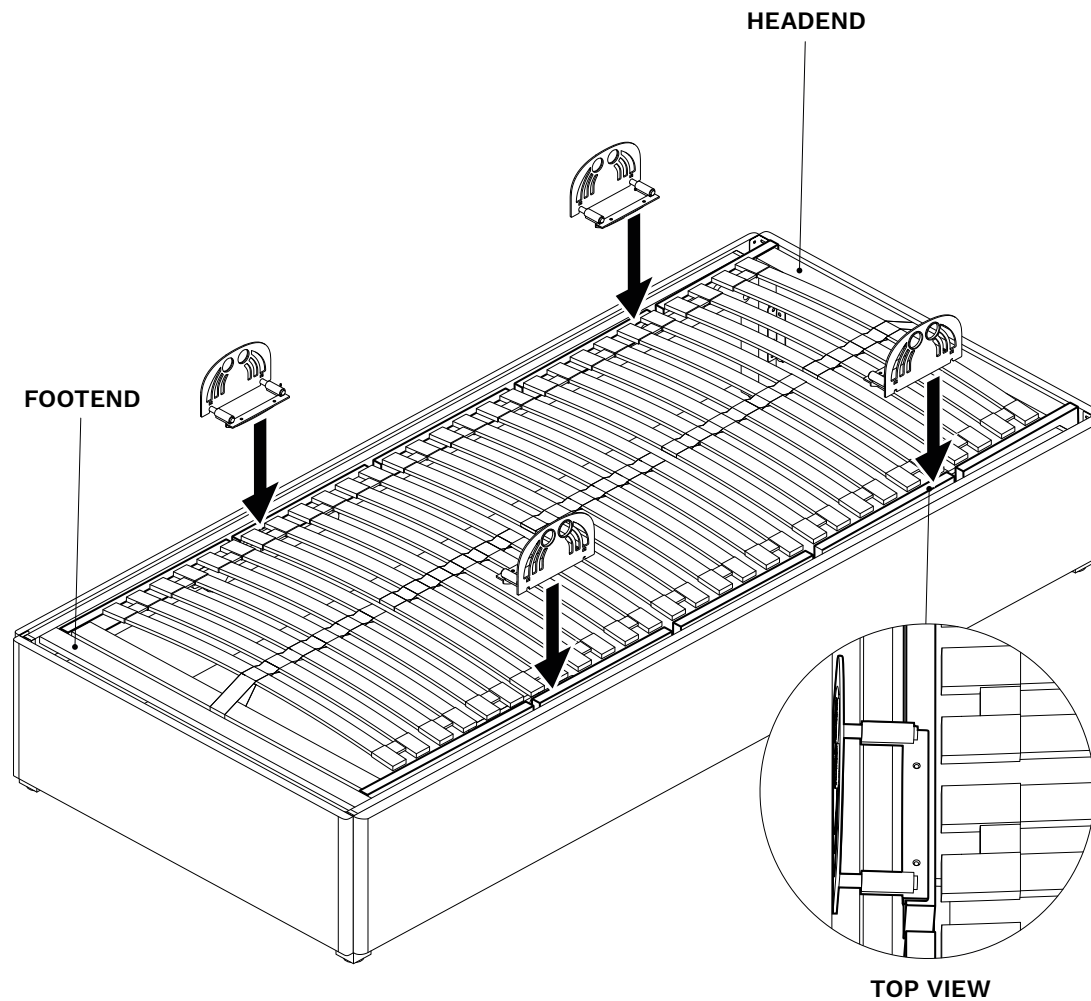
SIDE RETAINERS GUIDE

(OPTIONAL EXTRA)

T
17mm

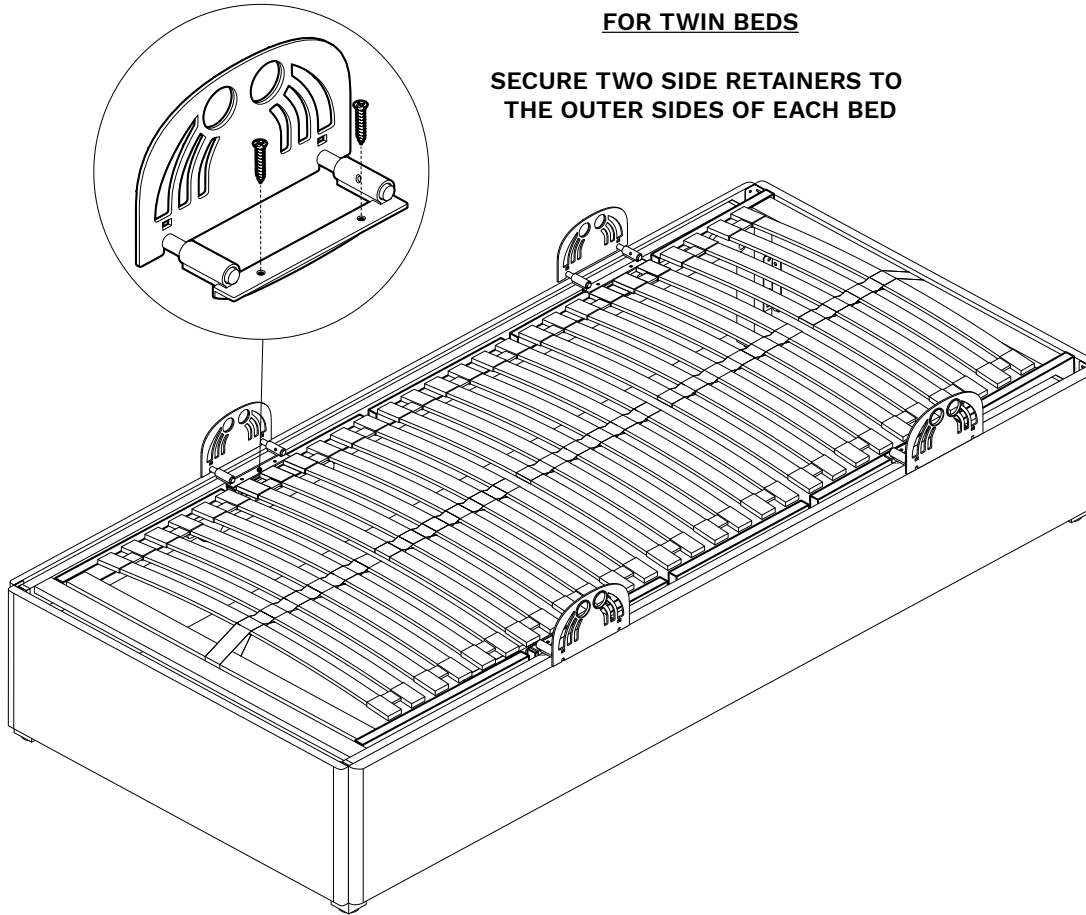
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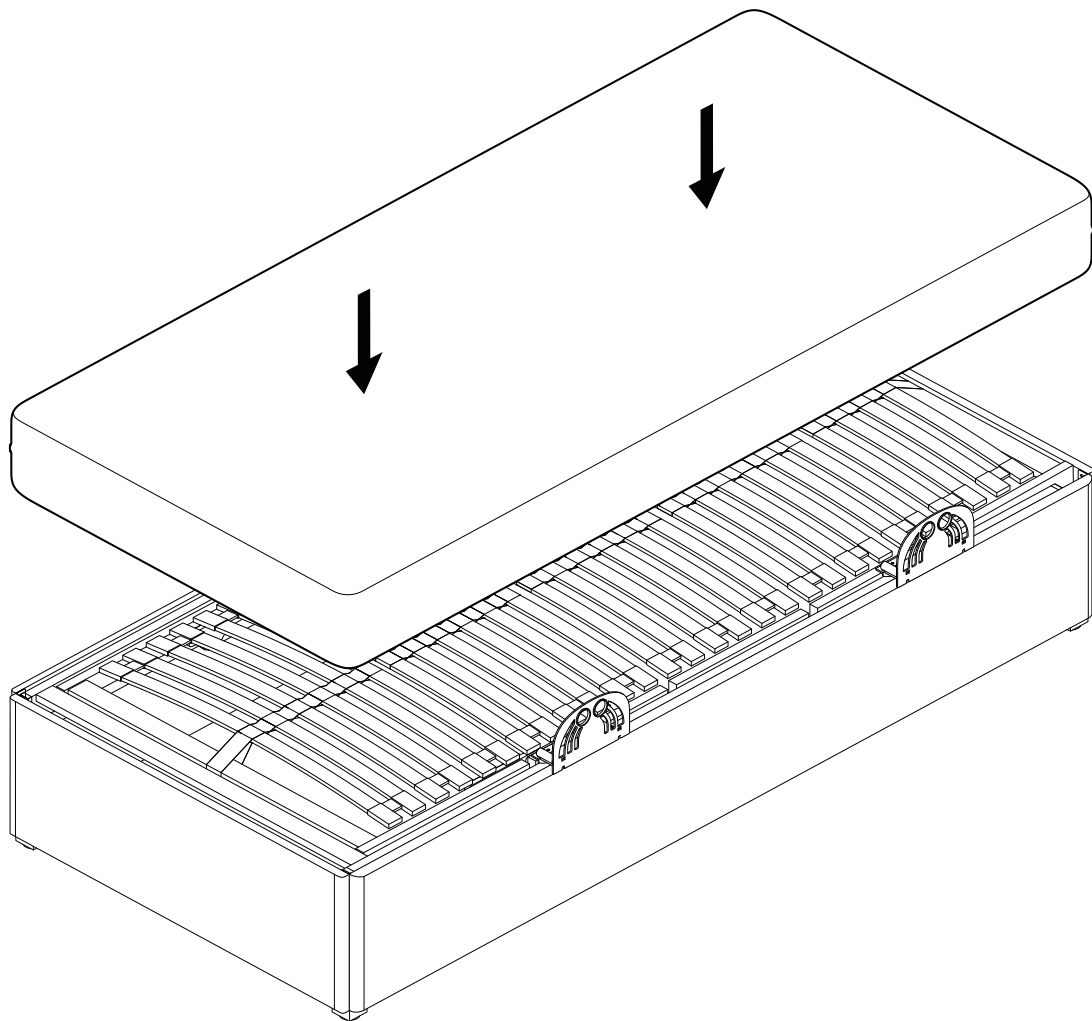




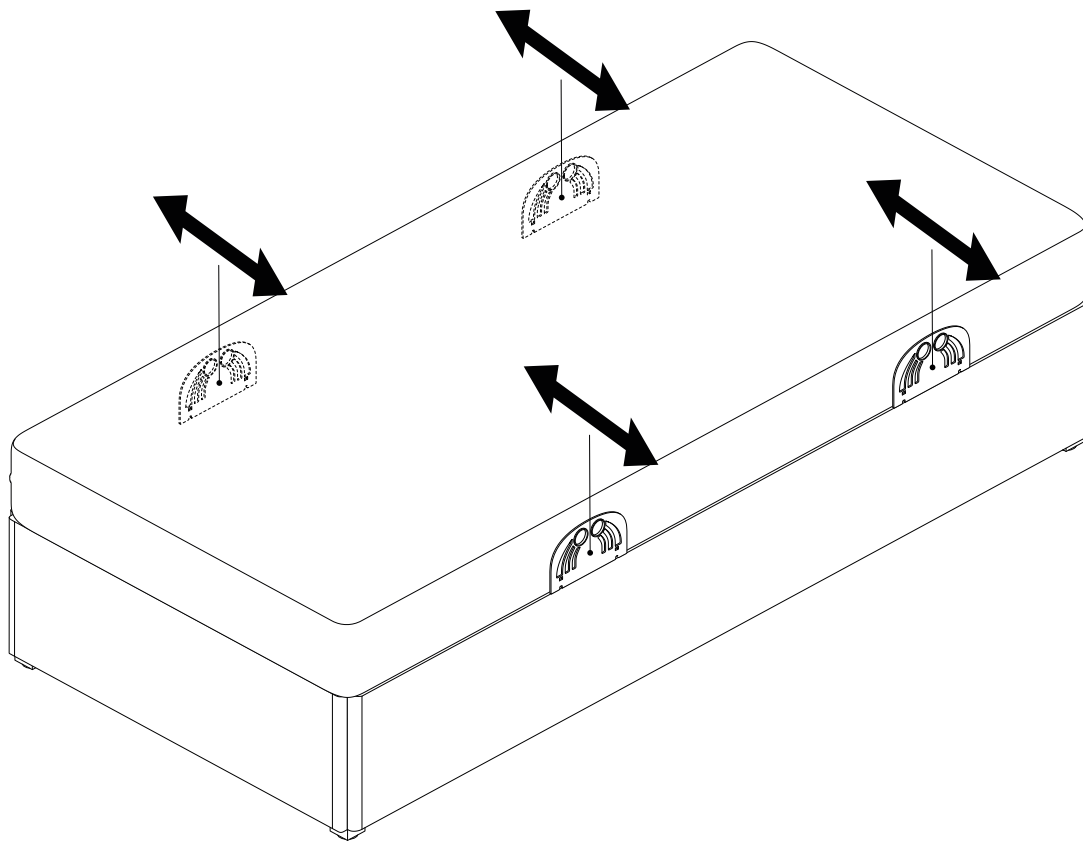
FOR TWIN BEDS

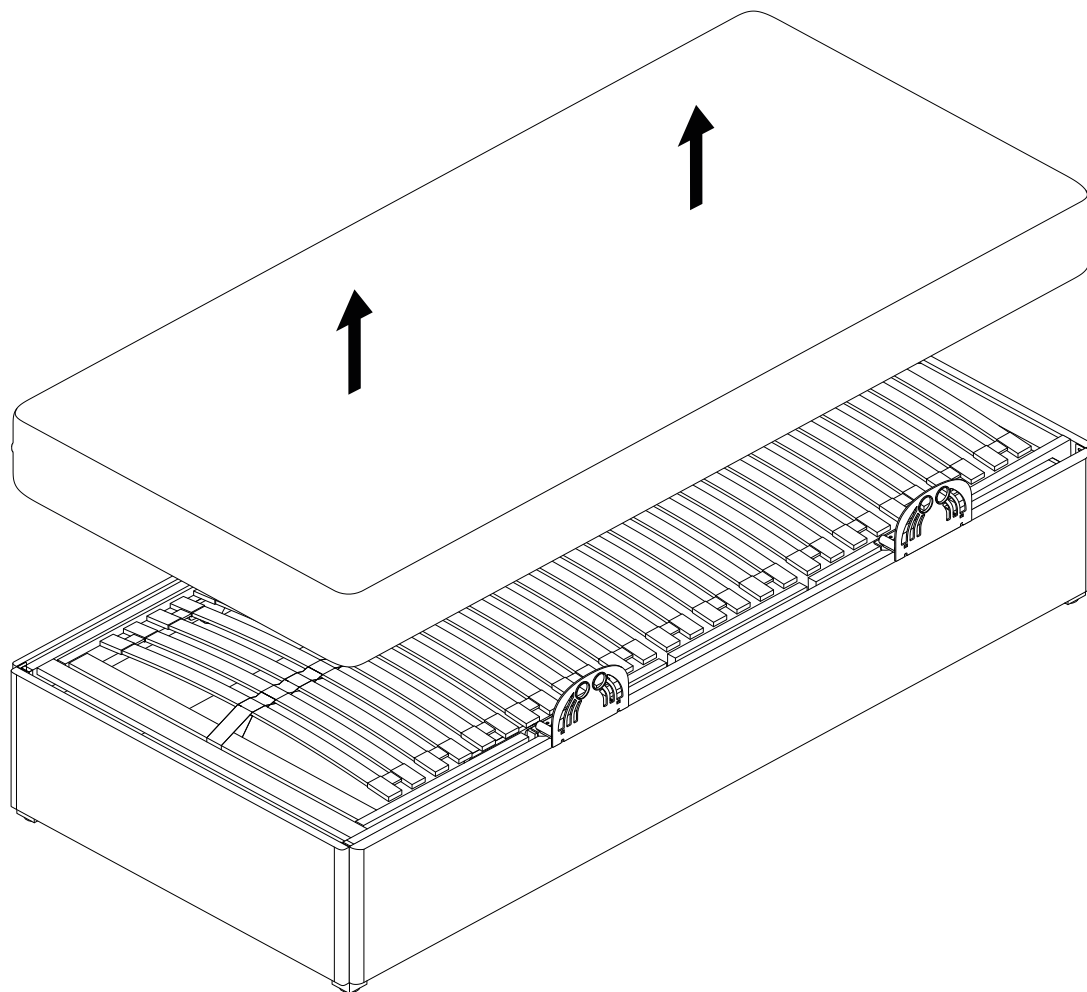
**SECURE TWO SIDE RETAINERS TO
THE OUTER SIDES OF EACH BED**

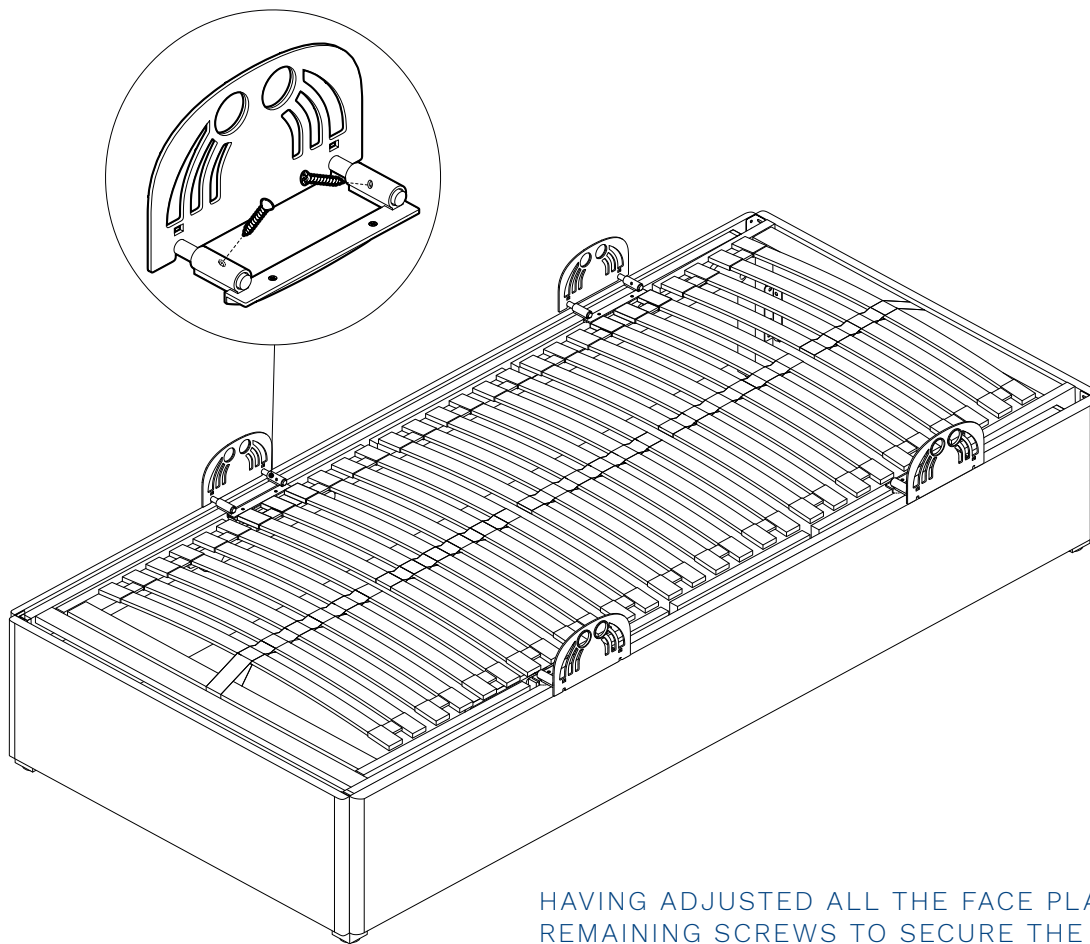




**SLIDE FACE PLATES IN OR OUT TO BE A SNUG FIT
ON THE MATTRESS OR MATTRESSES**



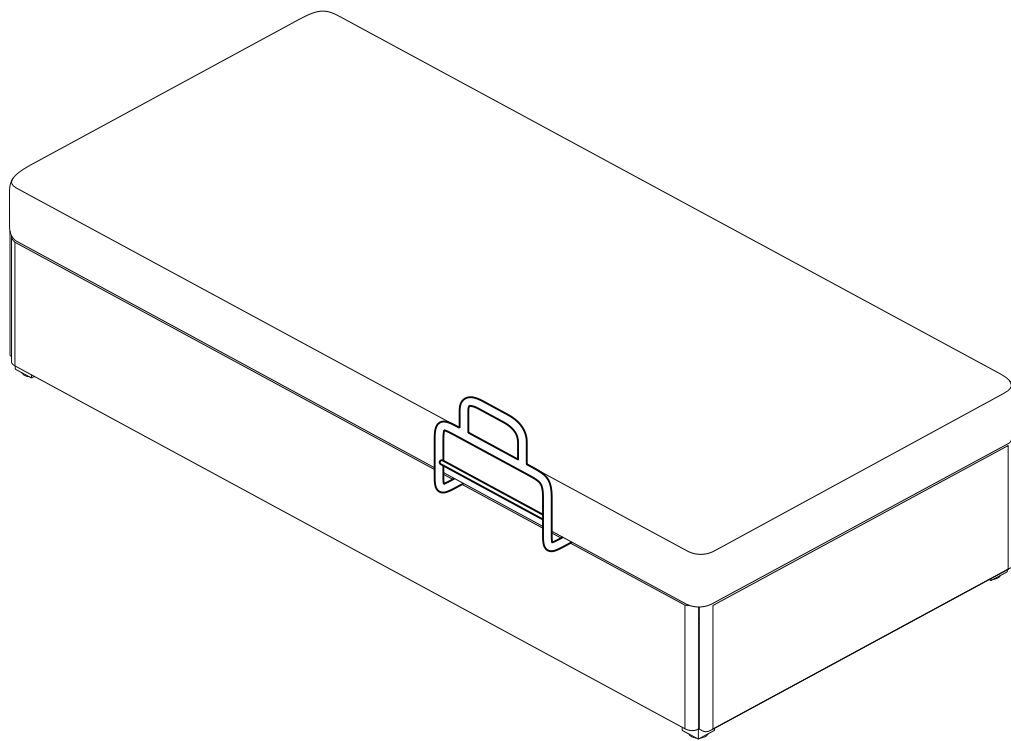
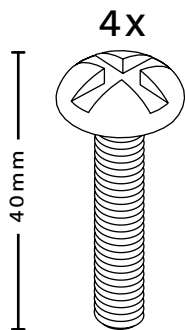


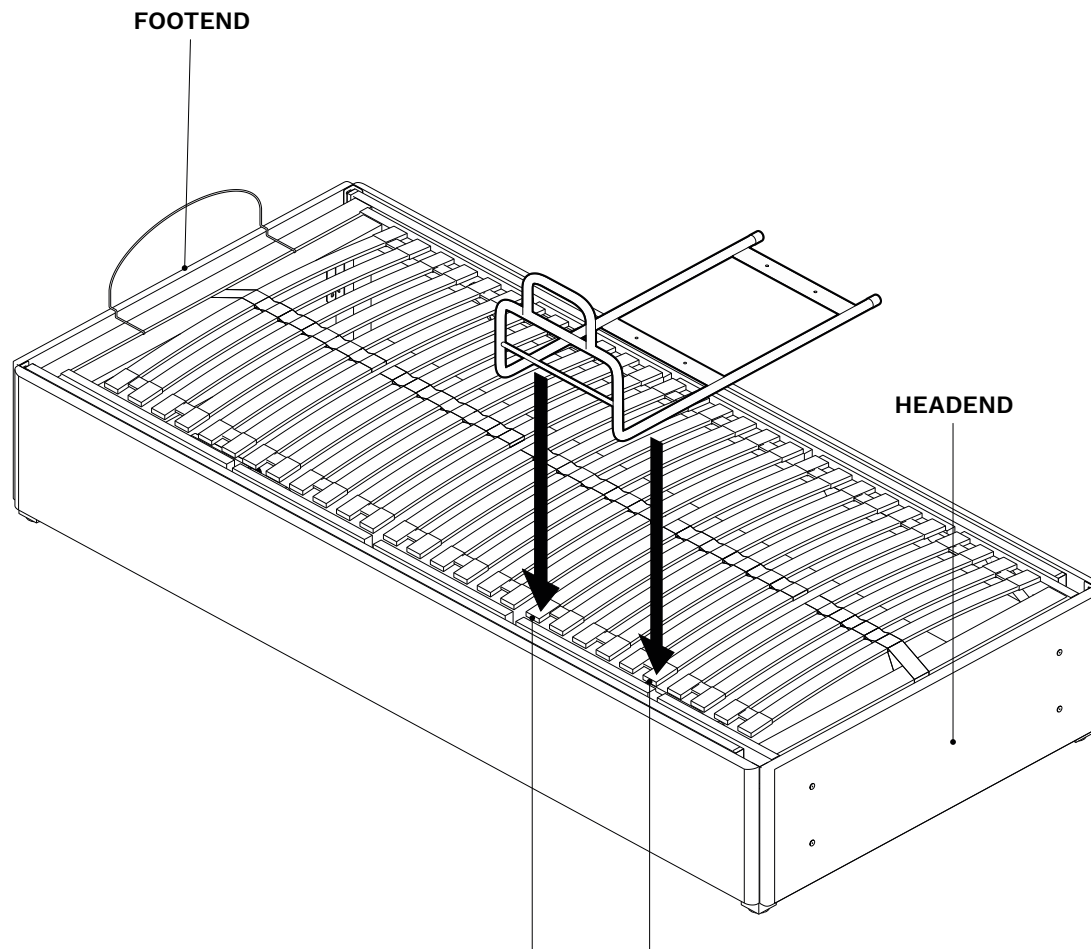


HAVING ADJUSTED ALL THE FACE PLATES, USE THE REMAINING SCREWS TO SECURE THE FACE PLATES.

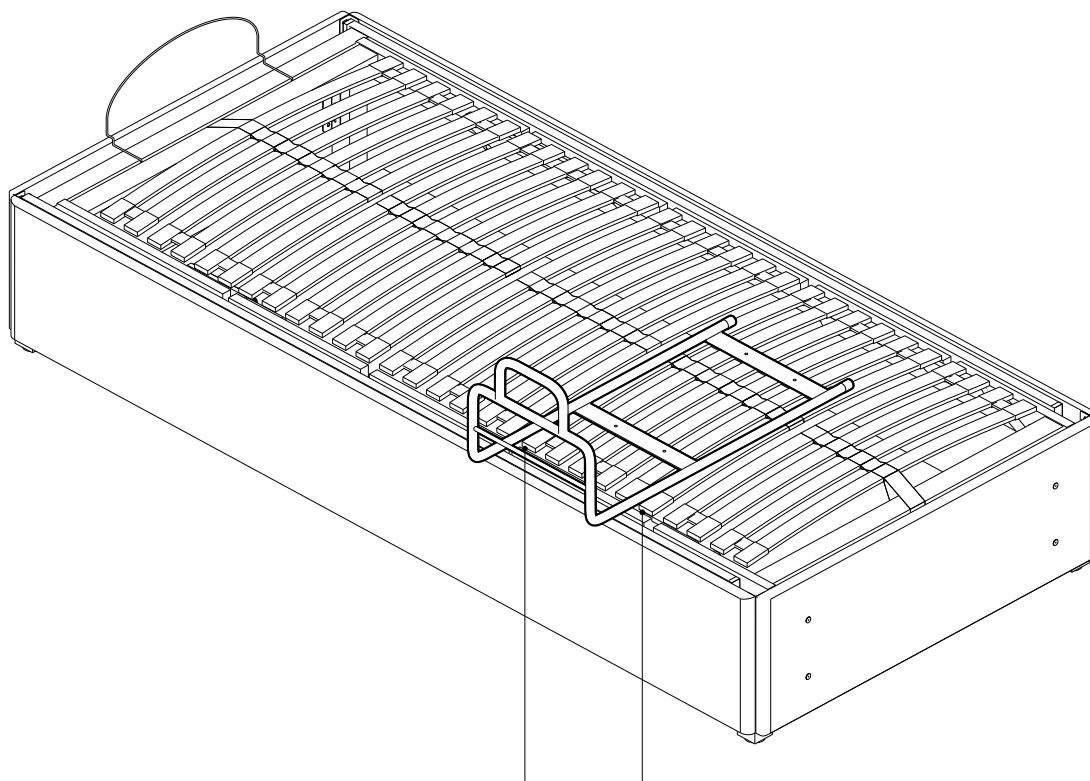
BED LEVER GUIDE

(OPTIONAL EXTRA)

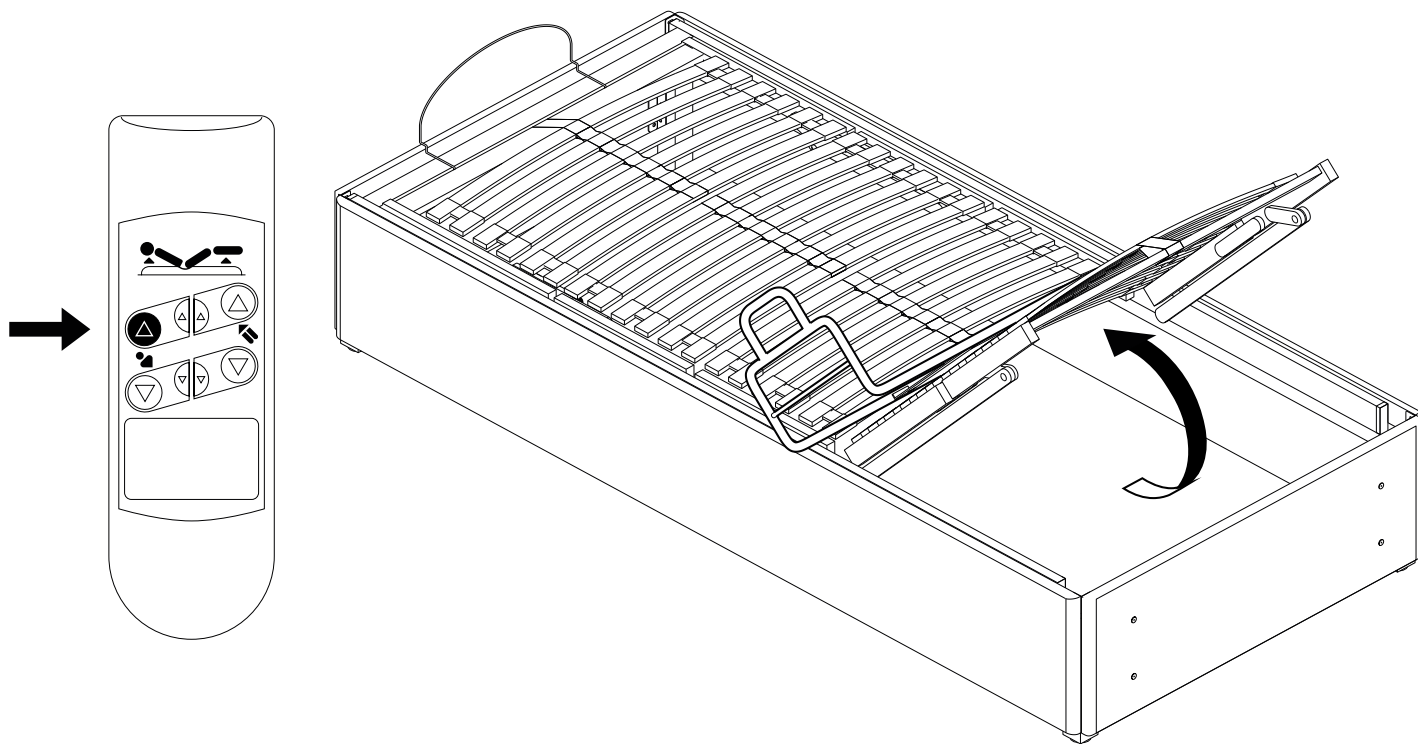


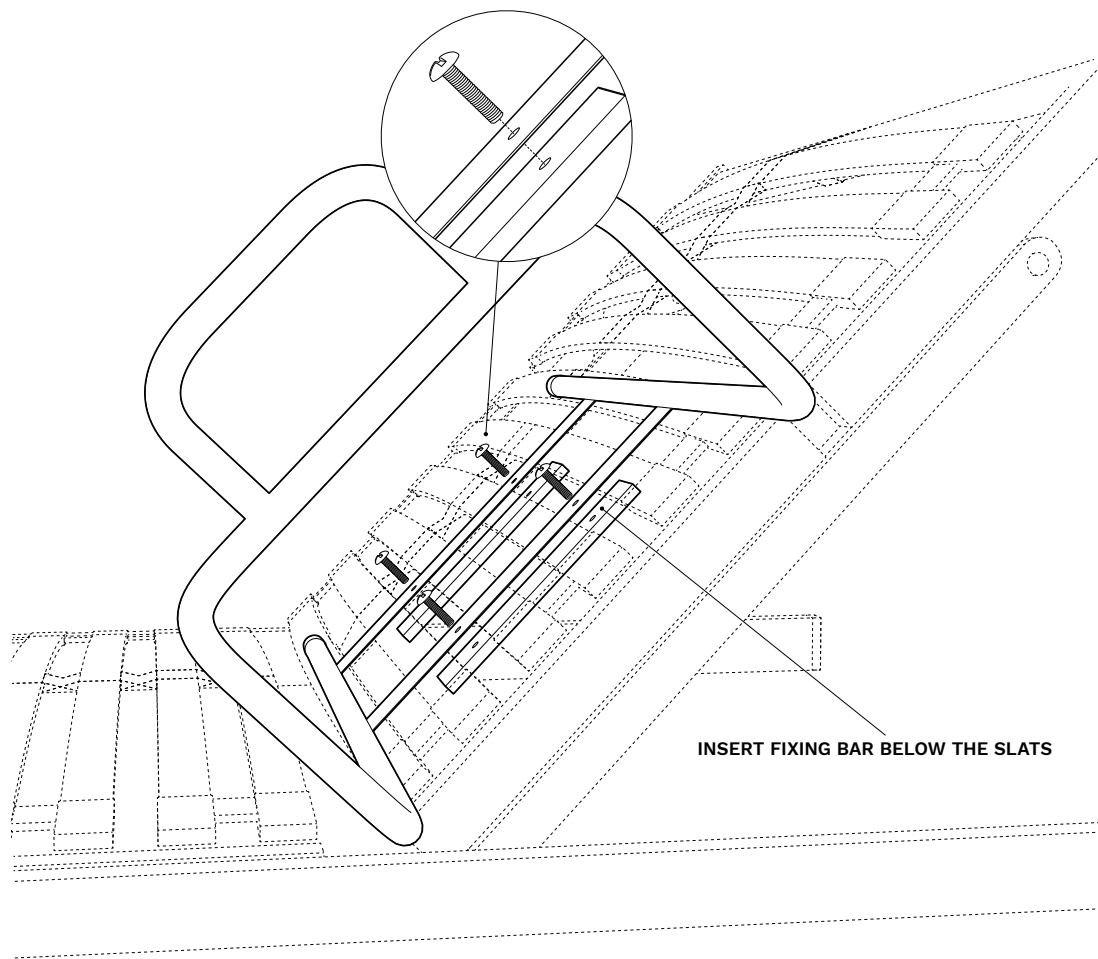


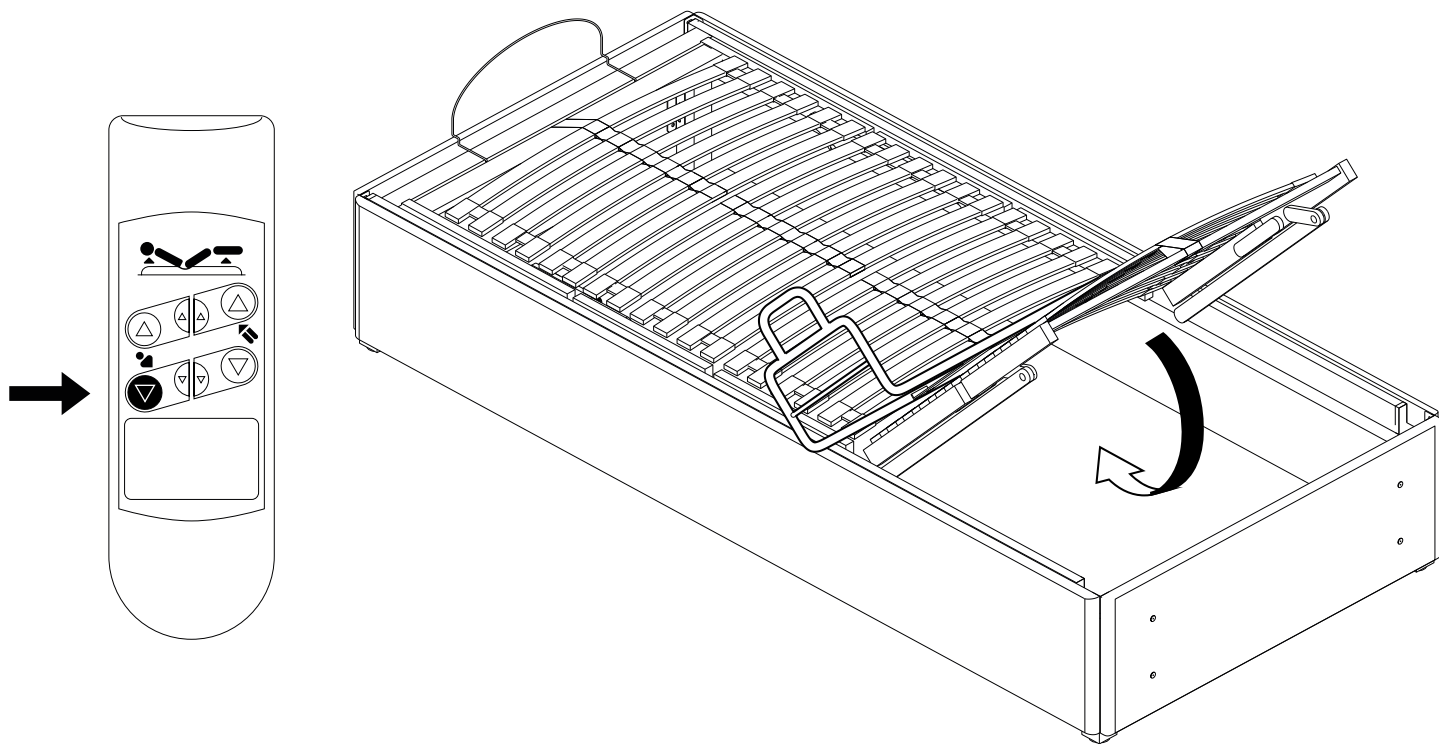
**5TH - 10TH SLAT FROM HEADEND
CAN BE PLACED ON EITHER SIDE OF THE BED**

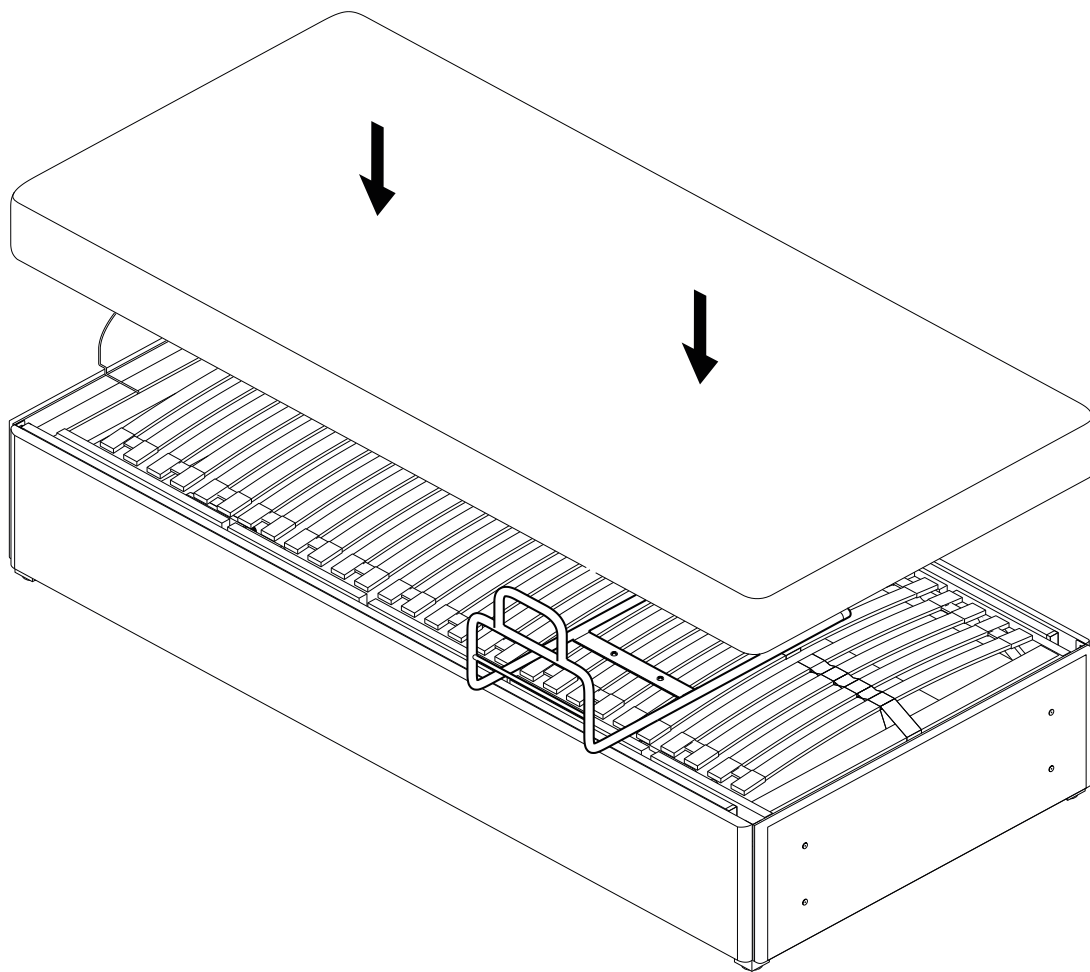


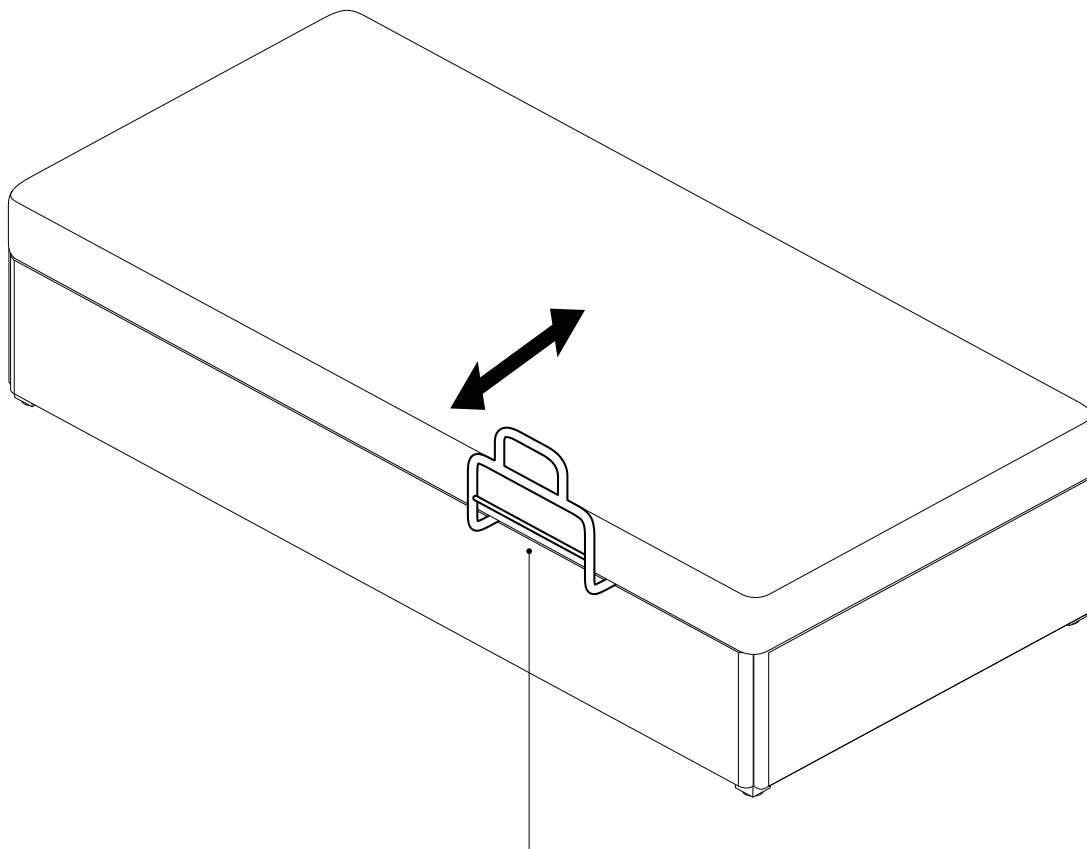
**PUT THE HANDRAIL IN THE
MIDDLE OF SLATS 5 AND 10**











POSITION TO SUIT AND TIGHTEN BOLTS

MATTRESS, MECHANISM & MOTOR WARRANTY

Our Mattress Warranty covers manufacturing defects for a period of 5 years

This warranty is available to you, the original buyer of the mattress, and may not be transferred to any other person. Should the mattress develop a fault within the warranty period, we will exchange the mattress. A refund will not be possible.

Dips and sags

Any permanent sags or dips that occur within your mattress despite correct usage and visible to the naked eye.

| | | | | |
|--------------------|------------|-------------|-------------|-------------|
| Time from delivery | 0 – 1 year | 1 – 2 years | 3 – 4 years | 4 – 5 years |
| Dip tolerance | 20mm | 25mm | 30mm | 35mm |

We would require photographic evidence depicting the dip. This needs to be sent to us via email to admin@backcarebeds.co.uk so the fault can be demonstrated through photographic evidence. If there is not sufficient proof that any of the criteria above has been met, we will not be able to offer an exchange of the mattress. In the event of the mattress being proven to be defective, a replacement mattress will be shipped to you in accordance with our current delivery time frames. The faulty mattress will also be collected from you free of charge. (So long as this is not stained or soiled due to the risk of contamination.)

The replacement of a faulty mattress does not reset your warranty period. The 5-year warranty will cover from the original purchase date. For example, if the mattress should develop a fault after 2 years of use, the new mattress will be covered for the remaining 3 years of your 5-year warranty. In the event that only the cover is faulty, we will send a replacement cover. We will not exchange the mattress core which remains undamaged.

The mattress warranty does not cover or extend to:

- Normal wear and tear or any condition resulting from misuse or abuse of the product.
- Standard softening of the mattress resulting from regular use.
- Comfort preference is subjective, dislike of firmness / softness is not a mattress fault.
- Heat retention levels.
- Damage caused by mold, odour, mildew, liquid or urine, soiling or improper ventilation.
- Mattresses that have been damaged, stained or soiled.

Recommended maximum weight.

| Mattress | | Maximum recommended weight | |
|----------------------------------|-------|----------------------------|-----------|
| Memory 500 | Up to | 15 stone | (96kg) |
| Deluxe Memory Foam - Medium | Up to | 16 stone | (102kg) |
| Deluxe Memory Foam - Firm | Up to | 20 stone | (127kg) |
| Cool Spring Ultimate - Medium | Up to | 16 stone | (102kg) |
| Cool Spring Ultimate - Firm | Up to | 20 stone | (127kg) |

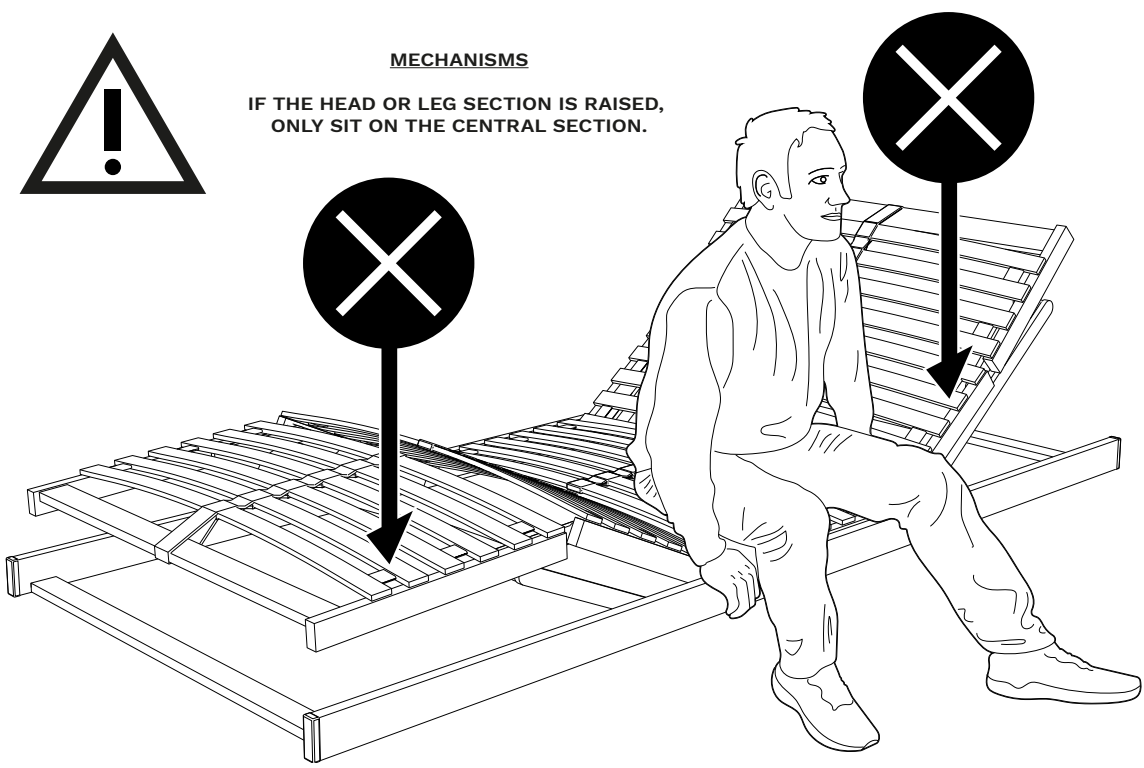
(Use in excess of this is considered to be misuse and will not be covered under the warranty)

Customers over 20 stone (127kg) can still use either the 'Deluxe Memory Foam - Firm' or 'Cool Spring Ultimate - Firm' mattresses as the most suitable mattress available although the mattress warranty will be invalid.

If a customer over 16 stone (102kg) prefers a softer mattress, they can use either the 'Deluxe Memory Foam - Medium' or the 'Cool Spring Ultimate - Medium' mattresses although the mattress warranty will be invalid.

Important

Sitting on the head or leg section whilst the mechanism is in a raised position will twist the metal drive bars causing the head or leg section to raise unevenly. If this happens, the bars can be easily replaced however this is not covered under the warranty as it is misuse.



Our Mechanism and Motor Warranty covers manufacturing defects for a period of 3 years

This warranty is available to you, the original buyer of the mechanism or motor, and may not be transferred to any other person.

The replacement of a faulty mechanism or motor does not reset your warranty period. The 3-year warranty will cover from the original purchase date. For example, if a motor should develop a fault after 1 years of use, the new motor

will be covered for the remaining 1 years of your 3-year warranty.

We reserve the right to replace only the faulty components of the mechanism Or motor at our discretion.

This warranty covers delivery only. All components can easily be replaced with an easy-to-follow guide.

The warranty does not cover or extend to:

- Normal wear and tear or any condition resulting from misuse or abuse of the product.

Recommended maximum weight for both the mechanism and the motor.

| Mechanism | | Maximum recommended weight | |
|----------------------|-------|----------------------------|-----------|
| Standard Mechanism | Up to | 18 stone | (115kg) |
| Heavy Duty Mechanism | Up to | 25 stone | (159kg) |

(Use in excess of this guide is considered to be misuse and will not be covered under the warranty)

023 9298 4042



email: admin@backcarebeds.co.uk



website: backcarebeds.co.uk